

Public Document Pack



CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

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RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR SGRIWTINI CORFFORAETHOL	CORPORATE SCRUTINY COMMITTEE
DYDD LLUN, 8 MAWRTH, 2021 am 1:00 y. p.	MONDAY, 8 MARCH 2021 at 1.00 pm
CYFARFOD RHITHIOL	VIRTUAL MEETING
Swyddog Pwyllgor	Ann Holmes 01248 752518
	Committee Officer

AELODAU/MEMBERS

Cynghorydd/Councillor:

PLAID CYMRU / THE PARTY OF WALES

John Griffith, Dylan Rees (*Is-Gadeirydd/Vice-Chair*), Alun Roberts, Nicola Roberts, *Sedd Wag/Vacant Seat*

Y GRWP ANNIBYNNOL / THE INDEPENDENT GROUP

Richard Griffiths, Richard O. Jones

PLAID LAFUR CYMRU/ WALES LABOUR PARTY

J. Arwel Roberts

ANNIBYNNWYR MÔN / ANGLESEY INDEPENDENTS

Aled Morris Jones (*Democratiaid Rhyddfrydol Cymru/Welsh Liberal Democrats*)(*Cadeirydd/Chair*)
Bryan Owen

AELODAU CYFETHOLEDIG (Gyda hawl pleidleisio ar faterion Addysg) / CO-OPTED MEMBERS (With voting rights when dealing with Educational matters)

Mr Keith Roberts (Yr Eglwys Gatholig / The Catholic Church)

Mrs Anest G. Frazer (Yr Eglwys yng Nghymru / The Church in Wales)

Mr Dyfed Wyn Jones (Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor-
Primary Schools Sector)

Llio Johnson (Rhiant Llywodraethwr – Sector Ysgolion Uwchradd ac ADY/Parent
Governor- Secondary Schools Sector and ALN)

A G E N D A

1 DECLARATION OF INTEREST

To receive any declaration of interest by any Member or Officer in respect of any item of business.

2 SOCIAL SERVICES IMPROVEMENT PLAN PROGRESS REPORT (Pages 1 - 12)

To present the report of the Interim Director of Social Services.

3 PERFORMANCE MONITORING: CORPORATE SCORECARD QUARTER 3 2020/21 (Pages 13 - 24)

To present the report of the Head of Profession (HR) and Transformation.

4 LLANGEFNI GOLF COURSE (Pages 25 - 62)

To present the report of the Interim Head of Regulation and Economic Development.

5 FORWARD WORK PROGRAMME (Pages 63 - 70)

To present the report of the Scrutiny Manager.

ISLE OF ANGLESEY COUNTY COUNCIL	
Committee:	Corporate Scrutiny Committee
Date:	8th March 2021
Subject:	Social Services Progress Report
Purpose of Report:	Confirm progress and improvements made to date in Social Services.
Scrutiny Chair:	Cllr Aled Morris
Portfolio Holder(s):	Cllr Llinos Medi
Head of Service:	Fon Roberts, Director of Social Services, and Head of Children & Families Services Barbara Williams, Interim Head of Adults Services
Report Author:	Emma Edwards
Tel:	Deputy Business Manager, Adults' Services
Email:	01248 751887 Emmaedwards@ynysmon.gov.uk
Local Members:	Relevant to all Elected Members

1 - Recommendation/s

The Corporate Scrutiny Committee is requested to:

- **Confirm that it is satisfied with the pace of progress and improvements made to date in Social Services.**
- **Recommend to the Executive that progress and pace of improvements in Social Services are adequate.**

2 – Link to Council Plan / Other Corporate Priorities

Yes linked to the YM Council Plan 2017-22 - Objective 1, 2 and 3.

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

- 3.1** Impact the matter has on individuals and communities **[focus on customer/citizen]**
- 3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality **[focus on value]**
- 3.3** A look at any risks **[focus on risk]**
CIW Reports are shared under Section 5, point 1 and 2 outlining progress to date across both Adults Services and Children and Families Services, and seeks to give members reassurance of the improvements made.

3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]

This report seeks to reassure Members of the Scrutiny Committee that we have developed and imbedded Quality Assurance processes, which are reported under Section 5, Point 4 of this report.

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[focus on wellbeing]

4 - Key Scrutiny Questions

1. Reference is made to an independent audit of Adults' Services. Why has this review been commissioned and what does it entail?
2. The report discusses a significant improvement programme across Social Services. Which improvement priorities should the Social Services Improvement Panel look at in depth over the coming months?
3. The Covid-19 Pandemic has had a real impact on the provision of Social Services. What good practice has been identified over the past year?

5 – Background / Context

This report aims to advise members of the Executive of progress since a meeting of the Corporate Scrutiny Committee held on 22nd September 2020.

Whilst our work is prioritised around statutory requirements, we also align our efforts to assist the corporate priorities as listed in the Council Plan. The relevant objectives for our services is:

Objective 2: Support vulnerable adults and families to keep them safe, healthy and as independent as possible

Background

We are proud to report that during the last six month, despite the daily challenges of Covid-19 and that Wales is its third National Lockdown (Since 19th December 2020) and the unprecedented demands on all our staff, that we have managed to continue with both our statutory duties as well as developmental and innovative projects across both Services. As a council we are very proud of all our staff.

Social Services Improvement Panel

During the past six months, despite COVID-19, the Social services Improvement Panel has continued to meet regularly with meetings held in September, October, December, January and February, and scheduled meetings diarised for the forthcoming few months too. The Panel continue to receive evidence of developments across both Services which

offers another layer of reassurance on the progress made. Attached is a resume of the Improvement Panel's input over the past 6 months (**Appendix 1**).

Financial Position 2020-21

We are extremely pleased to confirm that Social Services are currently working within budget and that both Adults and Children & Families Services are on target to close the financial year in this position. This has been achieved by increased income via the Hardship fund, and also through developing new projects, using the ICF fund to further reduce costs whilst also offering improved services – examples of this is supporting children to live at home.

1. Children & Families Service Update:

a) Young Careers ID Cards

In September 2020 as part of the national Welsh Government initiative to roll out an ID card for young carers throughout Wales, we began working in Partnership with Gwynedd and Action for Children to develop an ID card for young carers.

The consensus was that from the direct feedback, young carers said that they would prefer to have a Digital ID.

In October 2020 we approached the Carers Trust and Welsh Government to ask them to consider the possibility of us piloting this option as part of the Young Carers ID card being rolled out throughout Wales and they agreed that we could develop a project proposal document and apply for funding. As part of this we linked in with a local design company to explore options and ideas around the purpose of the ID card and what it would mean for Young Carers.

At the end of November we attended Regional group and as digital ID Card prototype had now been developed it was agreed that Ynys Mon and Gwynedd would continue with the pilot project and the consultation with Young Carers and that the other counties would be able to consider the development of their own digital card based on the outcome of the pilot.

In December 2020 the following Action plan was developed:-

- Action for Children to arrange consultation session with Young carers to get their feedback on the card to date and meet the Designer during week commencing 11th January. Held on 15th January 2021
- Meeting to be arranged with representatives from Education department across both Counties to discuss the use of the App in schools and raise awareness of Information provided by Carers Trust re background and purpose of Young Carers ID card and arrange follow up meetings to keep informed of project development. Meetings held on 19th January and 2nd February 2021
- ID card to be ready to pilot in February
- Aim to launch card on Young Carers Action day 16/03/21 and raise awareness locally across local authorities partner agencies and the general public.

We are currently working with regional partners to develop unified approach to design for North Wales Young Carers ID card in digital, card and wristband format.

b) “Cartrefi Clyd” Update

We can confirm that both the Brynhwfa and Llanfair Small Group Homes (SGH) are running at full capacity (total of 3 children). With regard to the third SGH based in Holyhead, we are pleased to confirm that the works are now progressing in the garden, following a delay due to COVID. Finally, an offer has been made on a property in the Amlwch area, using ICF funding in order to provide accommodation to our LAC.

c) Bryn Hwfa –

The current Day Care provision for Children with Complex Needs is not fit for purpose. Therefore the service has secured ICF funding to purchase a detached bungalow in order to offer a better service provision on Ynys Mon. A property has been identified and is currently being purchased. The service will make use of technology in order to make the environment appropriate to the children and young people who will use the provision. It will also involve staff enhancing their training in order to be able to offer a Day Care provision that enhances the lives of the children and young people on Ynys Mon who have additional or complex needs.

d) No wrong door!

The global pandemic has clearly shown how stressed mental health and social care is for our children. It is anticipated that our health and care services will see a significant increase in need over the coming months, and a coordinated response will be needed to ensure that the support we offer is sufficient to respond to this demand.

In most areas of Wales, children and young people experiencing distress in terms of mental health, emotional well-being and behavioral issues wait too long to get the help they need, and there is a tendency to be "bounced" between services that fail and agree who is responsible for their care.

We want to see services that embrace children and young people and their families, rather than they have to find a way to services through complex systems.

There is a need to move quickly towards a "No wrong door" approach in responding to the emotional well-being and mental health needs of children and young people. That means that the families, children and young people should not be told many times that they are knocking on the wrong door when trying to get help. This could include panel models or a boost to the timely delivery of co-ordinated support, drop-in centres, multi-disciplinary teams, models that ensure fewer children and young people need to go away from home for specialist care, or plans for specialist residential care closer to home.

Plan:

1. Develop a single reference point linked to the Anglesey Family.
2. Create a partnership between the local authority, health board and third sector services.
3. Plan on a procedure for discussing those referrals relating to autism, mental health needs and disabilities. This may involve a specific meeting of the early intervention hub or the use of the early intervention hub for cases where the above needs have been identified.
4. Look at our human and financial resources and see if they can be better used. We should aim to avoid duplication and be protective of our individual services.

5. Identify services that need to be improved and how to deliver those services viable for the future.

2) Adult Services Update:

i) **Independent Audit of our Adults Social Services Commissioned**

Peopletoo Ltd and The Acacium Group are currently working with the Adults Services in order to carry out an independent internal review of our Adult Social Care Services. This will provide the authority with a detailed overview of this complex service area and will produce clear and agreed recommendations of specific service areas that we need to focus on in order to improve the outcomes for the service user.

The review will feedback directly to the Social Services Improvement Panel.

The independent organization are currently working remotely and are carrying out interviews in Welsh and English with managers and staff, as well as reviewing documents, processes and performance data.

ii) **Establish 3 Community Resource Teams, located in Amlwch, Ysbyty Penrhos Stanley and Llanfairpwll, that will bring Council and Betsi Cadwaladr Staff together to improve access to our care and support services at the earliest opportunity-**

Ynys Mon now has three CRT's in place and currently due to Covid-19 the teams meet virtually. ,

A refurbishment of accommodation, IT infrastructure and operational policies and procedures is ongoing, funded by the ICF fund.

iii) **Adult Learning Disability Day opportunity Strategy so that we create a greater range of high quality day opportunities for individuals in their communities-**

There are two elements to this project – the in house provision and the externally commissioned provision. The **Adult Learning Disability Day opportunity Strategy so that we create a greater range of high quality day opportunities for individuals in their communities** Day Services Strategy 2019– 2022 has already been agreed after extensive engagement and consultation with service users and their families. The two projects are intended to make good on delivering this Strategy, specifically:

a) **External day services** – the aim is to establish a formal framework for purchasing external day provision and work and Community based opportunities which will focus on outcomes, progression, integration and increasing choice for Ynys Mon's service users. Service users require g more community based opportunities and choice that increase personal skills and maximise independence.

Work is already underway to explore community based options across the island, focussing initially on Holyhead and surrounding areas. The ICF revenue grant has funded a Community Opportunities Worker who started in post in December 2020.

Current status:

- Previously on hold during initial lockdown. Work has recommenced on finalising the Service Specification that external providers will need to comply with. This revised specification to be shared with in-house stakeholders – LD Team and advocacy services by 31 January.
- Current providers to be informed of timetable by 28 February.
- Framework agreement to be placed on Sell 2 Wales by 31 March.
- New arrangements to take place in parallel with the reopening of day services after lockdown ends.
- Community Opportunities Worker to continue to explore new placements.

b) In house day services – the aim is to ensure services are more outcome focused with an emphasis on achieving personal goals.

Current status:

- On hold as agreed by Executive prior to lockdown.
- Engagement exercise with external stakeholders on revised proposals to commence after lockdown ends.

iv) Shared Lives Programme update

The pandemic has had an enormous impact on the development of the Shared Lives programme. Recruitment of enablers has been challenging from the outset but during the pandemic there has been no interest from prospective enablers. The restrictions resulted in the closure of all day services, this applied to the Shared Lives programme. We have decided to continue with the ICF funded project but we're opening this up to support all older people. This is a joint project with Gwynedd Council and going forward the programme will link closely with the existing Shared Lives scheme for people with learning disabilities.

We have a local dementia strategy and plan, the current work will be aligning the local plan to the new regional North Wales Dementia Strategy.

v) Community Hubs

Work on expanding the number of Hubs has been put on hold due to the pandemic. However in response to the pandemic we have been able to promote our virtual work. Some examples are listed below:

Age Cymru Gwynedd a Môn, Medrwn Môn and the Isle of Anglesey County Council are working in partnership with a selection of Community Hubs across Anglesey to pilot the Anglesey Digital Hubs scheme. The aim is to help build individuals' digital confidence and reduce loneliness within our communities. As part of this project, new Samsung Tab A7 tablets will be put out on loan, along with a bundle of 4G data, for older people within the selected Community Hubs for a 3 month period, to increase their skills and digital confidence.

The Community Hub coordinators will support the recognition and promotion of the opportunity for their local residents. At the end of the hire period individuals will receive advice on how to purchase their own device, with the devices being moved on to a new group of people on the island. To support the people who will receive the tablet on loan, the project also matches learners and digital

volunteers. The volunteers will receive 'Digital Champion' training from Digital Communities Wales, and receive ongoing support from their local Community Hub. Volunteers will provide support over the phone, over a video call, or within sessions at the local Community Hub - subject to COVID-19 restrictions in place. As part of the Anglesey Digital Hubs project, a new website, www.cymuned.co.uk will be developed for the hubs which will initially be part of the pilot. The website is intended to enable communities to stay in touch with the virtual activities of the hub.

Those who hire the devices will be supported to access and use the website. The site includes activities, news, links, live events - and the opportunity for community members to contribute content to the site. The hubs that will be part of this pilot project and hire out devices will be: • Gwelfor Center, Holyhead • Jordan Arms, Bryngwran • Seiriol Good Turn Scheme • Love Amlwch • Anglesey Council Housing Service (which will hire some devices, as well as ordering their own 20 devices for hire to their tenants) (Benllech Good Turn Scheme and Age Well Amlwch and Llangefni will also be part of the project in terms of the website, but will not hire devices for their communities).

c) Social Services COVID-19 Pandemic Update:

During the past six months we have entered the third national lockdown due to the Covid-19 pandemic, which came into force on the 19th December 2020, and we continue to be in this position.

As a Council we continue to be responding to the pandemic, are continuing to work from our activated Corporate and Business Continuity Management plans, which includes:

- State of emergency powers and budgets deployed
- Emergency Management Response Team continuing, whilst managing business as usual, and preparing for both the unlocking and recovery phases
- Weekly Situation Reports prepared summarizing key decisions, issues and risks
- Regular communication internally with Members and staff and externally via the Council website and social media
- Social Services Report weekly on staff vaccination rates
- Formal COVID-19 risk register reviewed and updated weekly

During the ongoing lockdown period we have continued to:

- meet all our statutory duties;
- Work closely with Welsh Government, Care Inspectorate Wales, Association of Directors of Social Services (ADSS), PHW, BCUHB, Providers and colleagues within North Wales Resilience Team, as well as many others;
- Support our staff to work from home – where possible
- To manage the Council PPE store, involving Welsh Government PPE deliveries, managed within Social Services resources.
- Develop and deploy innovative working practices to adapt to the pandemic period to facilitate contact, assessments, reviews, ensuring that our safeguarding duties are carried out.

- comply with Court proceedings and Care Planning.
- recruit Local Authority Foster Carers.

In addition, during the past 6 months we have:

- managed the roll out of the Welsh Government Lateral Flow Devices (LFDs) to the Islands homecare providers (internal and external providers).
- preparing for a further roll out of LFDs to Social Worker teams, Support Workers and other key front line staff.
- worked with the Corporate Vaccination team to offer vaccination to the nominated staff who qualify for the priority vaccine.
- Supported the council with payments to our Providers via the Covid-19 Hardship Fund (voids, staff payments, staff self-isolation payments, etc)
- support the Covid incidents within the Social Care sector which has involved Infection Management Team (IMT) support.

d) Care Inspectorate Wales (CIW) Local Authority Assurance Review

We are aware that our inspectors at CIW will be carrying out an “Assurance Review” across all 22 local authorities, which they aim to complete by the end of April 2021. To date we have not received notification of Ynys Mon’s review. This review by CIW will focus on both Adults Services and Children and Families Services.

ADSS letter for your information.



CIW - Letter to
ADSS response - EN



CIW - Letter to
ADSS response - CY

6 – Equality Impact Assessment [including impacts on the Welsh Language]

Not Relevant

7 – Financial Implications

Not Relevant

8 – Appendices:

Not Relevant

9 - Background papers (please contact the author of the Report for any further information):

As included.

Social Services Improvement Panel Progress Report

This progress report refers to the 3 meetings of the Social Services Improvement Panel (held on 27.10.20, 07.12.21 and 12.01.21) – and as a result it covers the period **October, 2020** → **January, 2021**

1. Review – the Panel’s forward work programme and setting priorities for 2020/21, including the arrangements for the Laming Visits programme

- It was noted that a number of developments have taken place in the Social Services and that significant changes have been witnessed recently. Agreement for the Panel to decide which areas to focus on as a result of the Pandemic.
- Laming Visits – a revised programme for Laming Visits was presented as a result of the Pandemic.

2. Children’s and Families Services Performance → performance indicators (Q1 and 2)

Reference was made to the data concerning the performance of the Children’s and Families Services and the fact that they have been consistent despite the Pandemic. Re-referrals were referred to as something positive because having no re-referrals during a pandemic would be a cause for concern. New families that would not usually be open to the Service started to appear as a result of the Pandemic. Some performance indicators declined slightly during Quarter 2, such as child protection statutory visits and assessments held within 42 days (due to an increase in cases as a result of the Pandemic, and cases that are more complex). Despite this, it was encouraging that the Service has continued to perform consistently.

3. Adults’ Services Performance → performance indicators (Q1 and 2)

The effect of the Pandemic can be seen in the performance indicators for the Adults Services, such as reviewing care plans, which was approx. 15% below the target due to social workers’ inability to visit homes. Reference was made to the support provided to Anglesey residents that enable them to live in their own homes, which results in fewer clients moving to care homes in general. The work of the SPOA was praised, which has seen a reduction in the number of people coming to the attention of the Service. It was noted that this could be partly due to Covid, but also due to the outstanding contribution of organisations such as Medrwn Môn. The Panel gained assurance that the Service is performing well despite the Pandemic. The way referrals are received by the Adults Services will be reviewed early in 2021, so that there is a single point of access to the Service, as with Teulu Môn.

4. Care Home arrangements during Covid 19

A presentation was given on arrangements in the care homes during Covid 19. The challenges faced at the beginning of the Pandemic were shared: lack of PPE, clients not being tested in hospital before returning to their care homes, guidelines and regulations changing constantly, testing arrangements were challenging to begin with and there was a significant delay in receiving the results. It was noted that there had been one positive case in one of the Council’s care homes at the start of the Pandemic, and that there have been cases in a number of care homes since then.

Information was also shared about the successes, and daily contact was maintained with care homes to support them and to gather data, and ensure that they had sufficient supplies

of PPE. Weekly provider meetings were held to share good practice, and it was ensured that a weekly supply of PPE was distributed to the care homes. An e-learning module was presented to care home staff and a handbook was shared with staff providing essential advice e.g. not to share cars, or work in more than one care home. The strict infection control measures that were introduced in the care homes were praised, and the support given to them by the Environmental Health and TTP Teams whilst dealing with cases in the care homes.

5. Older Peoples' Services Improvement Plan → progress update and overview of achievements during 2019/20

A presentation was given providing an overview of achievements against the areas for improvement: Mental Capacity Assessments, Recording / Documenting Cases, managing workloads, direct payments, and Reablement. The Panel was assured that the improvement plan was being implemented successfully and that clear developments could be seen. It was noted that an independent diagnostic review of the Adults Services would be undertaken at the beginning of 2021.

6. Winter Pressures in the Adults Services

It was noted that there is a duty on the Council's services and services in the community to avoid hospital admissions and to ensure that patients are discharged as soon as possible.

In addition to winter pressures, there is a need this year to deal with the Pandemic and the challenges related to this. It was noted that home care is available to the Island's residents 24 hours a day, 7 days a week, as well as a reablement service which helps to stop individuals from deteriorating and having to be admitted to hospital.

7. Safeguarding Matter – Domestic Violence

Presentation about the domestic abuse support services that are available, as well as the high number of children and adults on the Islands that are affected by domestic abuse.

8. Draft Internal Audit Report and Action Plan – Corporate Parenting Panel

It was noted that the recent audit had looked at the effectiveness of the Corporate Parenting Panel, looking specifically at governance arrangements (membership, terms of reference, reporting procedure, minutes, tracking actions and risk management processes). The review concluded that on the whole, the Corporate Parenting Panel has some good controls in place to ensure that the Council discharges its corporate parenting duties. However, some improvements were identified, which would strengthen the Panel's overall administrative and governance framework, such as annual reporting to the Executive, forward work scheduling, cover reports and action tracking. The review concluded that it would be beneficial to align the Corporate Parenting Panel and the Social Services Improvement Panel to take advantage of existing strong governance structures in this area. It was agreed to reduce the number of meetings of the Social Services Improvement Panel to 8 meetings per year, and for the Corporate Parenting Panel to meet on a quarterly basis.

9. Children's Services Development Plan → overview of achievement during 2019/20

It was noted that the process of developing the children's services is a journey, but despite the Pandemic, the provision has continued and performance data has been gathered. The good progress made against the 5 themes, including no vacant posts and appropriate use of agency staff to cover sickness and maternity absence only, no complaints received, and

children being given local placements recently in a 'Cartref Clyd' (small group home) or with a local family. The Panel was assured that the Children's Services is operating effectively.

10. Independent Diagnostic Review – Adults Services

It was noted that an independent diagnostic review will be undertaken on the Adults Services as a whole, and an action plan will be created to further develop and improve the quality of the provision.

Further meetings of the Panel have been scheduled as follows:

- 22 February, 2021
- 23 March, 2021
- 20 April, 2021

ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	CORPORATE SCRUTINY
Date:	8 MARCH 2021
Subject:	SCORECARD MONITORING REPORT - QUARTER 3 (2020/21)
Purpose of Report:	TO CHALLENGE PERFORMANCE
Scrutiny Chair:	COUNCILLOR ALED M JONES
Portfolio Holder(s):	COUNCILLOR DAFYDD RHYS THOMAS
Head of Service:	CARYS EDWARDS
Report Author:	GETHIN MORGAN
Tel:	01248 752111
Email:	GethinMorgan@anglesey.gov.uk
Local Members:	n/a

1 - Recommendation/s	
1.1	This is the second scorecard report of 2020/21 to be considered due to the external pressures related to our response to the coronavirus pandemic.
1.2	It portrays the position of the Council against its operational objectives as outlined and agreed earlier in the year.
1.3	The Committee is requested to scrutinise the scorecard and note the areas which the Senior Leadership Team are managing to secure improvements into the future.
	These can be summarised as follows –
1.3.1	Underperformance is recognised and managed with mitigation measures completed to aide improvement during Q4 and that the SLT diarises discussion related to the indicators currently affected by the coronavirus pandemic to ensure associated risks are managed appropriately.
	The Committee is asked to recommend the mitigation measures outlined above.

2 – Link to Council Plan / Other Corporate Priorities
Used as part of the monitoring of the Council Plan

3 – Guiding Principles for Scrutiny Members
To assist Members when scrutinising the topic:-
3.1 Impact the matter has on individuals and communities [focus on customer/citizen]

3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [**focus on value**]

3.3 A look at any risks [**focus on risk**]

3.4 Scrutiny taking a performance monitoring or quality assurance role [**focus on performance & quality**]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[**focus on wellbeing**]

4 - Key Scrutiny Questions

1. The report covers the Covid-19 Pandemic. How did the Pandemic affect the performance of our frontline statutory services?
2. What arrangements are in place to mitigate under-performance reported against some of the performance indicators. How will any progress be monitored?
3. The report notes that the impact of Covid-19 continues to pose significant challenges. What good practice is there in our performance?

5 – Background / Context

- 1.1. One of the Council's duties under the Wales Programme for Improvement is to make arrangements to secure continuous improvement in the exercise of our services. We are required to put in place arrangements which allow us effectively to understand local needs and priorities, and to make the best use of our resources and capacity to meet them and evaluate the impact of our actions.
- 1.2. Our Council Plan for 2017 to 2022 identifies the local needs and priorities and sets out our aims for the period.
- 1.3. This scorecard monitoring report is used as part of this process to monitor the success of our identified Key Performance Indicators (KPIs), a combination of local and nationally set indicators, in delivering the Councils day to day activities. The report also identifies any mitigating actions identified by the Senior Leadership Team (SLT) to drive and secure improvements. These important business as usual activities have been progressed within the context of the broader coronavirus pandemic. The restrictions and requirements to keep staff and residents safe have influenced the period, some resources and capacity have been redirected, whilst a number of Service areas have faced increased challenges in what is traditionally recognised as a difficult period.

1.4. The scorecard (appendix 1) portrays the current end of Q3 position and will (together with this report) be considered further by the Corporate Scrutiny Committee and the Executive during March. The first Scorecard for 2020/21 was suspended whilst the pandemic emergency was managed and as a result this is only the second report of 2020/21 to be considered by those committees due to the external pressures related to our response to the coronavirus pandemic.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

n/a

7 – Financial Implications

The end of Q3 financial position is noted in the report.

8 – Appendices:

Appendix A - Scorecard Quarter 3

9 - Background papers (please contact the author of the Report for any further information):

- 2020/21 Scorecard Monitoring Report - Quarter 2 (as presented to, and accepted by, the Executive Committee in November 2020).

SCORECARD MONITORING REPORT – QUARTER 3 (2020/21)

1. INTRODUCTION

- 1.1. One of the Council's duties under the Wales Programme for Improvement is to make arrangements to secure continuous improvement in the exercise of our services. We are required to put in place arrangements which allow us effectively to understand local needs and priorities, and to make the best use of our resources and capacity to meet them and evaluate the impact of our actions.
- 1.2. Our Council Plan for 2017 to 2022 identifies the local needs and priorities and sets out our aims for the period.
- 1.3. This scorecard monitoring report is used as part of this process to monitor the success of our identified Key Performance Indicators (KPIs), a combination of local and nationally set indicators, in delivering the Councils day to day activities. The report also identifies any mitigating actions identified by the Senior Leadership Team (SLT) to drive and secure improvements. These important business as usual activities have been progressed within the context of the broader coronavirus pandemic. The restrictions and requirements to keep staff and residents safe have influenced the period, some resources and capacity have been redirected, whilst a number of Service areas have faced increased challenges in what is traditionally recognised as a difficult period.
- 1.4. The scorecard (appendix 1) portrays the current end of Q3 position and will (together with this report) be considered further by the Corporate Scrutiny Committee and the Executive during March. The first Scorecard for 2020/21 was suspended whilst the pandemic emergency was managed and as a result this is only the second report of 2020/21 to be considered by those committees due to the external pressures related to our response to the coronavirus pandemic.

2. CONTEXT

- 2.1. The performance monitoring KPIs continue to be aligned to the Councils' three strategic objectives:
 - Objective 1 - Ensure that the people of Anglesey can thrive and realise their long-term potential
 - Objective 2 - Support vulnerable adults and families to keep them safe, healthy and as independent as possible
 - Objective 3 - Work in partnership with our communities to ensure that they can cope effectively with change and developments whilst protecting our natural environment
- 2.2. It has not been possible to publish information for all KPIs on the Scorecard on a quarterly basis due to when the data is collected and analysed. When this is the case, a note will indicate how often the KPI is monitored and when the data will be available for collection, e.g. (annual) (Q4), (termly) (Q3).
- 2.3. It has also not be possible to report on all indicators due to Covid-19 pandemic where some of our day to day activities have been affected due to the national

lockdown and restrictions to the availability of some of our services. Some KPIs which were traditionally collected by the Welsh Government have also been suspended for the same reasons. These have been highlighted in the RAG status column as CV-19 for information.

- 2.4. Targets for this year's Scorecard have therefore been agreed based on previous year's performance and on how the coronavirus pandemic has affected the performance of the indicators this year (i.e. the closure and reduction of some of our services).
- 2.5. Dealing with the Covid-19 crisis has been a significant challenge for the Council - not only in maintaining key front-line services and conducting normal business where possible, but also in ensuring health and safety arrangements are in place to protect the authority's staff whilst providing services.
- 2.6. During Quarter 3, Wales was put into a 2 week national firebreak on the 23rd October and also into a national lockdown (level 4 alert) on the 19th December. These lockdowns had and continue to have an impact on Council Services and some of which are discussed below.

3. CORPORATE HEALTH PERFORMANCE

- 3.1. It is encouraging to note that 88% of the indicators monitored are continuing to perform well against targets (Green or Yellow RAG). Some of the highlights are noted below.
- 3.2. At the end of Q3 the Council is GREEN against its staff absence management target with 4.69 days lost to absence per FTE in the period against a target of 6.91 days lost to absence per FTE. This is a marked improvement on the levels seen at the end of Q3 2019/20 where 6.72 days were lost to absence per FTE.
- 3.3. All indicators related under the digital service shift subheading have seen performances that have surpassed previous annual results during the pandemic. The importance of Social Media (item 14) cannot be underestimated to share information and attempting to positively influence behaviours to ensure greater local compliance with the Covid-19 national lockdown rules. Our Social Media channels have seen an increase of 8.5k followers from the end of Q3 2019/20.
- 3.4. The financial management section currently forecasts, on the basis of the financial position at the end of the third quarter that the Council will underspend by £1.47m for the year-ending 31 March 2021. The projected underspend of £1.47m is welcomed and strengthens the Council's financial position moving forward but would have not been achieved without the additional funding that has been provided by the Welsh Government. It should be noted that the £1.47m is still a projection and a number of matters could impact on the final outturn figure, including the demand for services during the final quarter of the year and the amount of Council Tax that the Council will not be able to ultimately collect.
- 3.5. The position for 2021/22 is also uncertain i.e. how quickly will the Council be able to move out of the lockdown and provide the normal level of service and generate the

budgeted level of income. The continued financial support from Welsh Government is an important factor to also consider. If additional costs and loss of income arising from the pandemic continue at the current level for a significant period and the Welsh Government cannot provide the same level of financial support then the Council will have to fund these additional costs from its own reserves. This highlights the importance of maintaining adequate general and earmarked reserves.

- 3.6. The forecast underspend on the Capital Programme for 2020/21 is £22.186m, with this being potential slippage into the 2021/22 Capital Programme. The funding for this slippage will also slip into 2021/22 and will be factored in when producing the Treasury Management Strategy Statement, Capital Strategy and Capital Programme for 2021/22.
- 3.7. These results and the associated projected expenditure shows the impact that Covid-19 and related restrictions are having on the progress and completion of some schemes. The majority of projects are on target to be completed within budget. The Council has secured many different external grants and work is progressing well on most of these schemes. The Council is also expecting to receive £1.211m of Capital Receipts in 2020/21 to contribute towards the funding of the Capital Programme.
- 3.8. Further information on financial management can be seen in the 'Revenue Budget Monitoring Report for Q3' and the 'Capital Budget Monitoring for Q3' reports that have been discussed in The Executive meeting on the 1st March.
- 3.9. This demonstrates reasonable assurance can be provided through the use of the scorecards analysis that the Council's day to day activities in managing its people, its finances and serving its customers are delivering against their expectation to a standard which is appropriate and agreed by Members at a time of emergency. This is also reflected in the fact that the indicators from a performance management perspective are also demonstrating a positive performance.

4. PERFORMANCE MANAGEMENT

- 4.1. A number of the KPIs monitored through the Scorecard continue to be affected by the Covid-19 pandemic. There are currently 15 indicators (33% of the indicators) for which the collection of the data have either been cancelled by Welsh Government or are currently not being collected due to the redeployment of resources to deal with the pandemic within our external partners workforce.
- 4.2. The reasons for those which have been effected include the KPIs associated with:
 - Learning Service Indicators (items 1-7) - Schools were closed until September and exams were cancelled. Libraries have also been closed
 - Housing (items 18, 31-32, 34) - Homelessness indicators from the Welsh Government have been suspended. A further delay impacts the new software to measure tenants satisfaction, because of the pandemic.
 - Regulation & Economic Development (items 8, 11-12) - Leisure Centres were closed and only reopened in a phased approach over the summer. Similarly the same happened during the 'firebreak' and the current

national lockdown. This has resulted in significantly lower visits and has made it impossible to set any meaningful targets. The National Exercise Referral Scheme (NERS) has also been suspended because of the coronavirus pandemic.

- Adult Services (item 19) – The Delayed Transfer of Care (DToC) indicator has been suspended due to the essential work provided by the NHS during the coronavirus pandemic.

4.3. For the remaining indicators reported in Q3 (27 indicators), the majority (74%) of which are performing above target or within 5% tolerance of their targets. We do note however that eight indicators are underperforming against their targets and are highlighted as being Red or Amber in the Scorecard.

4.4. Performance for **Objective 1** at the end of Q3 has been good with only one indicator against the objective is currently underperforming.

4.4.1. Indicator 10 – The percentage of high risk businesses that were subject to planned inspections that were inspected to ensure compliance with Food Hygiene Legislation – is RED with a performance of 13% against a target of 80% which is an improvement on the 10% undertaken in Q2.

This work has been affected by the Covid-19 pandemic, where only 20 of the 159 planned inspections were able to take place since April 2020. This is due to the Environmental Health Officers (EHO) focusing their attention on infection control and Covid-19 related work during the pandemic. All of the cases flagged to the EHO by the Track, Trace and Protect (TTP) team are investigated, reducing their capacity to undertake food hygiene inspections almost completely.

Whilst we have retained a consultant EHO to assist with food safety, the main focus has been on registering and inspecting fishing vessels – one of the main priority areas identified by FSA Wales in order to ensure exporters could continue to export after 01/01/21. These inspections are for new businesses and therefore do not count towards the programme. Work on inspecting other food businesses has been hampered by business closures and lockdowns. We continue to carry out remote assessment where possible in the hope of conducting an on- site visit when safe to do.

4.5. Performance against the indicators for **Objective 2** demonstrate that three indicators of the 14 monitored in Q3 (21%) are currently underperforming for the objective which is an improvement on the performance of Q2.

4.5.1. Indicator 27 – The percentage of referrals of children that are re-referrals within 12 months – is RED with a performance of 35% against a target of 10%. This is an improvement on the 38.89% seen at the end of Q2, however it is underperforming compared to the 12.68% recorded at the end of Q3 2019/20.

Having reviewed the case files of the 14 children that have had a re-assessment during the year, it was found that they were all appropriately re-

referred into the service. All 14 were re-referred due to new reasons and situations arising that could not have been foreseen or prevented

- 4.5.2. Indicator 35 – The average number of calendar days to let lettable units of accommodation (excluding DTL's) is RED on the scorecard with 62.1 days against a target of 26 days. This is an improvement on the 78 days seen at the end of Q2.

Due to the pandemic situation it has not been possible to let our Council Housing Stock at the same level as we would normally have followed, mainly due to the requirement to comply with coronavirus legislation and social distancing protocols.

More lettings have been completed, as is shown in the performance improvement, however the two lockdowns during Q3 have had an impact on any further improvement. The annual target will not be achieved for the year due to the uncertainty of the Covid-19 pandemic.

- 4.5.3. Indicator 36 - Landlord Services: Percentage of rent lost due to properties being empty is RED with 2.09% lost against a target of 1.50%, which is a slight improvement on the 2.18% seen at the end of Q2.

This indicator is directly linked with the indicator discussed above. The delay in letting lettable units of accommodation impacts on rent resulting in higher lost income from rent. The target will not be achievable for the year as a consequence of the Covid-19 pandemic.

- 4.6. Objective 3 indicators present a mixed picture in terms of performance, due to the impact of the pandemic. Three indicators of the seven (43%) monitored for the objective have underperformed against target.

- 4.6.1. Indicator 41 – Percentage of all planning applications determined in time – is RED with 79% against a target of 90%. This is down on the 90% seen in Q3 2019/20.

This indicator is another that has been impacted by the Covid-19 pandemic where site inspections and publicity requirements had to be suspended again. Restrictions on site visits continue to be in force for both officers and the Planning Committee. Various other factors impact on this outcome i.e accumulated backlog of applications, a vacant post within the service, planning capacity due to the high caseload of applications and land searches which remain a challenge.

Working practices have already been altered and will be kept under review in order to adapt as necessary, keeping a flexible approach to working practices and priorities in order to meet changing demand. Opportunities will also be recognised to strengthen the Planning capacity through the Planning Improvement Plan.

- 4.6.2. Indicator 43 – Percentage of planning appeals dismissed – is RED with a performance of 55% against a target of 65%. This is an improvement on the

50% seen at the end of Q2, however it is down on the 67% seen at the end of Q3 2019/20.

This indicator deals with very small numbers and at the end of this quarter the performance reflects 6 of the 11 appeals being upheld. This indicator is dependent on the type and nature of the applications received and it is inevitable that some planning appeals will be successful. Some of the dismissed appeals were for replacement dwelling applications which have already been identified as a concern in terms of interpretation.

A discussion with the Joint Planning Policy Section has been undertaken to ensure consistency in decisions and/or officers' interpretations of applications in order to reduce successful planning appeals.

- 4.6.3. Indicator 43 - Percentage of planning enforcement cases investigated within 84 days – is AMBER with a performance of 73% against a target of 80%. This is an improvement on the performance seen in Q2 where 65% of investigations were held within timescale as well as a slight improvement on the levels seen at the end of Q3 2019/20 where 71% were investigated within timescale.

The pandemic has continued to affect the performance of this indicator with the usual site inspections and meetings being completed differently and virtually when possible. Good progress was made during the quarter as 80% of cases (57 of the 71 cases) were investigated despite receiving the same number of enforcement complaints as the first half of the year (22 Cases in Q1, 49 Cases in Q2). It is anticipated that this improvement will continue into the year ahead.

- 4.7. Whilst all of the Objective 3 indicators noted above as underperforming against target are indicators belonging to the Planning Service, it is important to note that recent feedback from local planning agents have stated that the Anglesey County Council Planning Service is the only one in the Region that is currently continuing to provide a near to normal service as possible. The Welsh Government have also stated that the “efforts in adapting to the coronavirus pandemic have ensured we have a planning system in place in Wales that can help with the recovery process in a positive way.”

5. RECOMMENDATIONS

- 5.1. The Committee is requested to scrutinise the scorecard and note the areas which the Senior Leadership Team are managing to secure improvements into the future. These can be summarised as follows –
- 5.1.1. Underperformance is recognised and managed with mitigation measures completed to aide improvement during Q4 and that the SLT diarises discussion related to the indicators currently affected by the coronavirus pandemic to ensure associated risks are managed appropriately.
- 5.2. The committee is asked to accept the mitigation measures outlined above.

Appendix A - Cerdyn Sgorio Corfforaethol - Corporate Scorecard Ch-Q3 2020/21

Rheoli Perfformiad / Performance Management	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed Ch/ Q Target	Targed Bl / Yr Target	Canlyniad 19/20 Result	Canlyniad 18/19 Result
Objective 1 - Ensure that the people of Anglesey can thrive and realise their long-term potential							
1) Percentage of pupil attendance in primary schools (tymhorol) (Q3)	CV-19	-	-	-	94.60%	94.90%	94.60%
2) Percentage of pupil attendance in secondary schools (termly) (Q3)	CV-19	-	-	-	94.40%	93.90%	94.40%
3) Percentage of Year 11 leavers not in Education, Training or Employment [NEET] (annual) (Q4)	CV-19	-	-	-	3%	2%	1.10%
4) Average Capped 9 score for pupils in year 11 (annual) (Q3)	CV-19	-	-	-	349	345.4	349.1
5) Percentage of pupils assessed in Welsh at the end of the Foundation Phase (annual) (Q4)	CV-19	-	-	-	-	87.50%	88.30%
6) Percentage of year 11 pupils studying Welsh [first language] (annual) (Ch4)	CV-19	-	-	-	-	65.01%	65%
7) Percentage of Quality Indicators (with targets) achieved by the library service (annual) (Q3)	CV-19	-	-	-	75%	75%	82%
8) Number of visits to leisure centres	CV-19	-	28k	-	-	530k	553k
9) Percentage of food establishments that meet food hygiene standards	Gwyrdd / Green	➔	98%	95%	95%	98%	98%
10) Percentage of high risk businesses that were subject to planned inspections that were inspected to ensure compliance with Food Hygiene Legislation [Local Indicator]	Coch / Red	⬆️	13%	90%	90%	92%	-
11) Percentage of NERS clients who completed the exercise programme	CV-19	-	-	50%	50%	75%	70%
12) Percentage of NERS clients whose health had improved on completion of the exercise programme	CV-19	-	-	80%	80%	84%	83%
13) Number of empty private properties brought back into use	Gwyrdd / Green	⬇️	59	56	75	104	78
14) Number of new homes created as a result of bringing empty properties back into use	Gwyrdd / Green	⬆️	8	3	5	7	9
15) Number of additional affordable housing units delivered per 10,000 households (annual) (Q4)	-	-	-	-	53	124	53
16) Landlord Services: Percentage of homes that meet the Welsh Housing Quality Standard (WHQS)	Gwyrdd / Green	➔	100%	100%	100%	100%	100%
17) Landlord Services: Average number of days to complete repairs	Gwyrdd / Green	⬇️	8.29	12	12	16.44	13.63
18) Percentage of tenants satisfied with responsive repairs (annual) (Q4) [Local Indicator]	CV-19	-	-	-	-	-	-
Objective 2 - Support vulnerable adults and families to keep them safe, healthy and as independent as possible							
19) Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+	CV-19	-	-	-	3	6.88	7.78
20) The percentage of adult protection enquiries completed within statutory timescales	Gwyrdd / Green	⬆️	95.11%	90%	90%	91.30%	90.91%
21) The percentage of adults who completed a period of reablement and have a reduced package of care and support 6 months later	Gwyrdd / Green	➔	50.0%	35%	35%	50%	30.87%
22) The percentage of adults who completed a period of reablement and have no package of care and support 6 months later	Melyn / Yellow	⬇️	59.43%	62%	62%	63.08%	62.84%
23) The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March [Local Indicator]	Gwyrdd / Green	➔	15.42	19	19	17.57	17.35
24) The percentage of carers of adults who requested an assessment or review that had an assessment or review in their own right during the year	Gwyrdd / Green	⬇️	95.40%	93%	93%	98.00%	93.30%
25) Percentage of child assessments completed in time	Melyn / Yellow	⬇️	86.00%	90%	90%	89.62%	86.17%
26) Percentage of children in care who had to move 3 or more times	Melyn / Yellow	⬆️	8.39%	7.50%	10%	8.39%	9.52%
27) The percentage of referrals of children that are re-referrals within 12 months [Local Indicator]	Coch / Red	⬆️	35.00%	10%	10%	12.75%	16.96%
28) The average length of time for all children who were on the CPR during the year, and who were de-registered during the year (days)	Gwyrdd / Green	⬇️	253	270	270	224	241
29) The percentage of referrals during the year on which a decision was made within 1 working day	Gwyrdd / Green	⬆️	99.47%	95%	95%	98.88%	98%
30) The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	Melyn / Yellow	⬇️	88.00%	90%	90%	86.30%	86.17%
31) Percentage of households successfully prevented from becoming homeless	CV-19	-	-	60%	60%	74.91%	55.10%
32) Percentage of households (with children) successfully prevented from becoming homeless	CV-19	-	-	60%	60%	77.70%	
33) Average number of calendar days taken to deliver a Disabled Facilities Grant	Gwyrdd / Green	⬇️	165	170	170	159.58	161.9
34) Decision Made on Homeless Cases within 56 days (annual) (Q4)	CV-19	-	-	-	-	-	-
35) The average number of calendar days to let lettable units of accommodation (excluding DTLs)	Coch / Red	⬆️	62.1	21	21	21.9	-
36) Landlord Services: Percentage of rent lost due to properties being empty	Coch / Red	⬆️	2.09%	1.15%	-	1.42%	1.30%
Objective 3 - Work in partnership with our communities to ensure that they can cope effectively with change and developments whilst protecting our natural environment							
37) Percentage of streets that are clean	Melyn / Yellow	-	90.10%	95%	95%	93.79%	95.60%
38) Percentage of waste reused, recycled or composted	Melyn / Yellow	⬇️	66.93%	70%	70%	67.26%	69.86%
39) Average number of working days taken to clear fly-tipping incidents	Gwyrdd / Green	➔	0.95	1	1	0.96	0.2
40) Kilograms of residual waste generated per person	Gwyrdd / Green	⬆️	160kg	180	240kg	206.17kg	240kg
41) Percentage of all planning applications determined in time	Coch / Red	⬆️	79%	90%	90%	90%	80%
42) Percentage of planning appeals dismissed	Coch / Red	⬆️	55%	65%	65%	78%	74%
43) Percentage of planning enforcement cases investigated within 84 days	Ambr / Amber	⬆️	73%	80%	80%	74%	-
44) Percentage of A roads in poor condition (annual) (Q4)	-	-	-	3%	2.90%	4%	2.90%
45) Percentage of B roads in poor condition (annual) (Q4)	-	-	-	4%	3.80%	3.80%	3.80%
46) Percentage of C roads in poor condition (annual) (Q4)	-	-	-	9%	8.70%	8.20%	8.70%

Red - more than 10% below target and/or needing significant intervention Amber - between 5% & 10% below target and/or requiring some intervention

Yellow - within 5% of target

Green - on or above target

Trend arrows represent quarter on quarter performance

All above indicators are reported Nationally unless stated otherwise

Appendix A - Cerdyn Sgorio Corfforaethol - Corporate Scorecard Ch-Q3 2020/21

Gofal Cwsmer / Customer Service	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed / Target	Canlyniad 19/20 Result	Canlyniad 18/19 Result
Siarter Gofal Cwsmer / Customer Service Charter						
01) No of Complaints received (excluding Social Services)	Gwyrdd / Green	↑	31	50	67	76
02) No of Stage 2 Complaints received for Social Services		↑	5	-		8
03) Total number of complaints upheld / partially upheld		↓	5	-		27
04a) Total % of written responses to complaints within 20 days (Corporate)	Gwyrdd / Green	↓	93%	80%	94%	93%
04b) Total % of written responses to complaints within 15 days (Social Services)	Gwyrdd / Green	↓	86%	80%		57%
05) Number of Stage 1 Complaints for Social Services		↑	15	-		44
06) Number of concerns (excluding Social Services)		↓	54	-	136	62
07) Number of Compliments		↑	414	-	618	513
08) % of FOI requests responded to within timescale	Gwyrdd / Green	↓	80%	80%	82%	81%
09) Number of FOI requests received		↑	541	-	903	1052
Newid Cyfrwng Digidol / Digital Service Shift						
10) No of Registered Users on AppMôn / Website	-	↑	25.5k	-	15k	8.2k
11) No of reports received by AppMôn / Website	-	↑	34k	-	10.8k	4.7k
12) No of web payments	-	↑	11.8k	-	13k	11k
13) No of telephone payments	-	↑	5.5k	-	6.5k	5k
14) No of 'followers' of IOACC Social Media	-	↑	41k	-	33k	29.5k
15) No of visitors to the Council Website	-	↑	801k	-	783k	-

Rheoli Pobl / People Management	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed / Target	Canlyniad 19/20 Result	Canlyniad 18/19 Result
01) Number of staff authority wide, including teachers and school based staff (FTE)	-	-	2183		2181	2243
02) Number of staff authority wide, excluding teachers and school based staff(FTE)	-	-	1213	-	1230	1252
03a) Sickness absence - average working days/shifts lost	Gwyrdd / Green	↑	4.69	6.91	9.4	10.34
03b) Short Term sickness - average working days/shifts lost per FTE	-	-	1.41	-	4.2	4.68
03c) Long Term sickness - average working days/shifts lost per FTE	-	-	3.28	-	5.2	5.66
04a) Primary Schools - Sickness absence - average working days/shifts lost	Gwyrdd / Green	↓	3.08	6.87	7.98	12.21
04b) Primary Schools - Short Term sickness - average working days/shifts lost per FTE	-	-	1.09	-	4.17	4.97
04c) Primary Schools - Long Term sickness - average working days/shifts lost per FTE	-	-	1.99	-	3.81	7.24
05a) Secondary Schools - Sickness absence - average working days/shifts lost	Gwyrdd / Green	↓	2.83	6.12	9.61	9.57
05b) Secondary Schools - Short Term sickness - average working days/shifts lost per FTE	-	-	1.00	-	4.58	5.26
05c) Secondary Schools - Long Term sickness - average working days/shifts lost per FTE	-	-	1.83	-	5.03	4.31
06) Local Authority employees leaving (%) (Turnover) (Annual) (Q4)	-	-	-	10%	9%	11%
07) % of PDR's completed within timeframe (Annual) (Q4)	-	-	-	80%	80%	86%

Rheolaeth Ariannol / Financial Management	CAG / RAG	Tuedd / Trend	Cyllideb / Budget	Canlyniad / Actual	Amrywiad / Variance (%)	Knagorygon o'r Gwariant / Forcasted Actual	Amrywiad a Ragwelir / Forcasted Variance (%)
01) Budget v Actuals	Gwyrdd / Green	↑	£102,887,911	£99,761,290	-3.04%		
02) Forecasted end of year outturn (Revenue)	Gwyrdd / Green	↑	£142,146,320	-	-	£140,400,001	-1.23%
03) Forecasted end of year outturn (Capital)	-	↑	£36,952,000	-	-	£22,787,000	38.33%
04) Achievement against efficiencies	Coch / Red	⇒	£307,000	-	-	£244,000	20.52%
05) Income v Targets (excluding grants)	Coch / Red	↑	-£9,241,938	-£7,196,564	-22.13%	-	-
06) Amount borrowed	-	⇒	£4,836,000	-	-	£0	-100.00%
07) Cost of borrowing	Gwyrdd / Green	↓	£4,248,520	-	-	£4,314,586	1.55%
08) % invoices paid within 30 days	Melyn / Yellow	↑	-	82.68%	-	-	-
09) % of Council Tax collected (for last 3 years)	Melyn / Yellow	↑	-	95.70%	-	-	-
10) % of Business Rates collected (for last 3 years)	Melyn / Yellow	↑	-	96.60%	-	-	-
11) % of Sundry Debtors collected (for last 3 years)	-		-	-	-	-	-
12) % Housing Rent collected (for the last 3 years)	Melyn / Yellow	↑	-	100.17%	-	-	-
13) % Housing Rent collected excl benefit payments (for the last 3 years)	-	⇒	-	100.30%	-	-	-

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ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Corporate Scrutiny Committee
Date:	8th March 2021
Subject:	Future of Llangefni Golf Course
Purpose of Report:	To secure the recommendations of the Scrutiny Committee on the future of the Llangefni Golf Course following the recent public consultation process, prior to the matter being discussed by the Executive Committee for a final decision
Scrutiny Chair:	Cllr Aled Morris Jones
Portfolio Holder(s):	Cllr Carwyn Jones (Major Projects and Economic Development) & Cllr. Bob Parry (Highways, Waste and Property)
Head of Service:	Christian Branch, Interim Head of Service, Regulation & Economic Development Service
Report Author:	Tudur H. Jones
Tel:	01248 752 126
Email:	tudurjones@ynysmon.gov.uk
Local Members:	Canolbarth Môn

1 - Recommendation/s	
a.	To recommend to the Executive to progress with Option 1 or Option 2 as contained in Section 7.0 of the Llangefni Golf Course Consultation Report.
b.	To recommend to the Executive that the public consultation process undertaken was sufficiently robust as evidenced within the Llangefni Golf Course Consultation Report.

2 – Link to Council Plan / Other Corporate Priorities	
<p>The Golf Report aligns and complements the objectives of the Council Plan and other Corporate Priorities to work with the people of Anglesey, our communities and partners to ensure high quality services that will improve the quality of life for everyone on the Island. It also reflects the aim of promoting active lifestyles amongst children, young people and adults by ensuring multi-sports facilities in modern fit for purpose premises are available. This decision helps to address the Council’s current financial challenges, providing investment in other local leisure facilities from the anticipated capital receipt which should be realized from the disposal of the golf course.</p>	

3 – Guiding Principles for Scrutiny Members	
To assist Members when scrutinising the topic:-	
3.1	Impact the matter has on individuals and communities [focus on customer/citizen]
3.2	A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]
3.3	A look at any risks [focus on risk]

3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[focus on wellbeing]

4 - Key Scrutiny Questions

1. To what degree does the report detail the strategy and rationale the County Council has undertaken to decide on the future of golf course?
2. Has the consultation process been robust, added value, and ensured stakeholders and residents have had adequate opportunities to share their views, ideas, and concerns to inform the decision making process?
3. As part of the consultation, some comments were received over future development concerns. Should the County Council include conditions ensuring that the land cannot at a future stage be developed into – for example – a housing estate?
4. How does the sale of the golf course manage risk for the County Council?

5 – Background / Context

Llangefni municipal golf course ('the Site') was opened in 1983 by the then Ynys Môn Borough Council to provide a low cost "pay and play" facility for beginners and intermediate level golfers.

In 2008/ 09, the Council received £225,234 of Sports Wales grant funding to improve the Site. In order to complete the necessary improvement works, the course was required to close. Following the reopening of the full Site in 2009/ 10, there was a negligible increase in the participation figures for the golf course as a standalone facility).

Overall there was an average annual reduction in participation figures between 2007 to 2014 of 10,855 (-56%),. This resulted in the income generated for 2013/14 being £2,667 less than it achieved before the opening of the driving range which opened in 2009.

Between the years of 2007 to 2014, the golf course was incurring average annual losses of £28,000, which the County Council had to subsidise.

In May 2018, the Executive, in principle, endorsed the intention to dispose of the golf course and reinvest in Plas Arthur thereby enabling the formal consultation process to commence.

An open tender process to manage and operate the driving range was subsequently undertaken in January 2019. Golf Môn successfully secured the tenancy agreement with

the County Council. The driving range facility which had seen further investment, reopened in January 2019, and is now extremely successful and popular.

As part of the consultation process the following three options and one key question were consulted upon by the County Council:

1. **Llangefni Golf Course land and the Ffridd house being sold on the open market to create a new small-holding.**
2. **That the capital receipt is ring-fenced and reinvested in our leisure facilities to enhance and improve the range of activities they offer.**
3. **The driving range, practice areas and shop will remain as a golfing facility and open to the public to continue to use.**
4. **We have completed impact assessments on the positive, neutral and negative effects on Equalities and the Welsh Language. In your opinion, have we missed anything?**

An earlier formal consultation on the proposed disposal of the Llangefni Golf Course went “live” on the 9th March 2020 with the intention to run for 6 weeks until 26th April 2020. As with all facets of society, the Covid-19 pandemic had an impact on the County Council’s ability to undertake public consultations successfully. Following legal advice, the Service was advised to undertake a second consultation process between 12th October 2020 and 30th November 2020.

The County Council received a total of 61 (sixty one) individual engagements with the consultation. Of these, 43 (forty-three) left without completing the response box whilst a further 18 (eighteen) offered some responses. Out of the 18 only fifteen (15) provided comments and responding to the questions outlined within the consultation documents. Three responses were received by e-mail separately. These can be found in Section 4.0 of the Consultation Report.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

The Llangefni Draft Consultation Report has been developed to respond to the requirement of the Playing Fields (Community Involvement in Disposal Decisions) (Wales) Regulations 2015 (‘the Regulations’). It also reflects a number of principles, including the need to consider equality of opportunity and the promotion of the Welsh language amongst others. These impact assessment all form part of the Regulations that we must follow.

7 – Financial Implications

The Golf Course was operating at a loss of circa £28,000 per annum before its closure which the R&ED Service (ultimately the County Council) had to be subsidise. This was not sustainable in the long term.

There is an opportunity, should the Scrutiny Committee recommend to the Executive, to invest any capital funds secured from the sale of the golf course into our leisure assets, securing their futures, reducing operating costs, increasing turnover and profitability and making them more robust for the expectations of the public. Without appropriate investment, our leisure centres will become increasingly difficult to operate and a result will ultimately be less financially viable.

8 – Appendices:

Llangefni Golf Course Consultation Report

9 - Background papers (please contact the author of the Report for any further information):

Not Applicable



CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

Proposed Disposal of the Llangefni Golf Course The Consultation Report

February 2021

Status: Official

Prepared by:

Tudur H. Jones

Economic Development Manager

1.0 Context

- 1.1 The Llangefni municipal golf course ('the Site') was opened in 1983 by the then Ynys Môn Borough Council to provide a low cost "pay and play" facility for beginner and intermediate level golfers.
- 1.2 In 2008/ 09 the Council received £225,234 of Sports Wales grant funding to improve the facility. In order to complete the necessary works, the facility was forced to close. Following the reopening of the full facility in 2009/ 10 there was a negligible increase in the participation figures for the golf course as a standalone facility (only 596 participants per annum).
- 1.3 Overall there was an average annual reduction in participation figures between 2007 to 2014 of 10,855 (56%) and the facility demonstrated a continued decline in participation figures which resulted in the income generated for 2013/ 14 being £2,667 less than it achieved before the opening of the driving range.
- 1.4 Between the years of 2007 to 2014 the golf course facility was incurring average annual losses of £28,000 which the County Council had to subsidise.
- 1.5 In February 2015, following a marketing process a number of expressions of interest (EOI) were received by organisations and individuals to manage and run the golf course on the Councils behalf. These EOI's were assessed by Officers and a decision was taken by the Executive Committee on 26th May 2015 to transfer the management and responsibility of running the golf course to the Llangefni Partnership a social enterprise in the Town. This was a short-term arrangement without any formal marketing to ensure the facility remained open.
- 1.6 Following a review of its financial performance and an independent feasibility study, the Llangefni Partnership Board unanimously decided that the levels of investment to further develop and maintain the facility were financially unviable. Therefore, the Llangefni Partnership had not sought to apply for a lease extension or Community Asset Transfer from the County Council and the course was handed back to the County Council in October 2018 and the golf course was mothballed.

2.0 The Consultation Process

- 2.1 Following the expiration of the lease on 1st October 2018, the County Council have taken steps to secure the Site and also undertaken some ground remediation works to negate damage to the land. The land has also been subject to some baling and grazing.
- 2.2 An open tender process to manage and operate the driving range was also undertaken with Golf Mon who is a coach and PGA professional successfully securing this tenancy agreement with the County Council. The driving range facility which has seen investment reopened in January 2019 and is now extremely successful and popular.
- 2.3 The County Council has considered the future of the Llangefni Golf Course and whether or not a disposal of the Llangefni Golf Course may be appropriate. The County Council is under a duty to consider the impact of a proposed disposal of playing fields on the health and well-being of a local community, to consult with the community and relevant consultees and to consider any representations made. The findings from the

- consultation process will inform the Country Council's decision to proceed with a disposal or not.
- 2.4 To prepare for the public consultation Hugh James Solicitors were commissioned (October 2019) to provide advice, guidance and assistance to ensure full compliance with the Playing Fields (Community Involvement in Disposal Decisions) (Wales) Regulations 2015.
- 2.4 Between October 2019 and March 2020, Officers completed:
1. All formal Site and press notices;
 2. Comprehensive and detailed, consultation report outlining the County Councils position on the Llangefni Golf Course;
 3. All supporting reports and impact assessments (these can be found Annex I onwards):
 - i. Equality Impact Assessment
 - ii. Welsh Language Impact Assessment
 - iii. Well Being & Future Generations Act Impact Assessment
 - iv. Joint Local Development Plan/ Open Space Impact Assessment
 - v. Play Sufficiency Impact Assessment
 - vi. Play Sufficiency Impact Assessment – Sports Development
 - vii. Leisure Strategy Impact Assessment
 4. Ensuring all internal ICT platforms were fully compliant
- 2.5 An earlier formal consultation on the proposed disposal of the Llangefni Golf Course went "live" on the 9th March 2020 with the intention to run for 6 weeks until 26th April 2020. As with all facets of society, the Covid-19 pandemic had an impact on the County Councils ability to undertake public consultations successfully.
- 2.6 One of the main requirements of the Playing Fields (Community Involvement in Disposal Decisions) (Wales) Regulations 2015 is that members of the public have opportunity to consider the proposal and can access all the supporting documentation. As the UK entered into lockdown on the 26th March 2020 – only two weeks after the start of the consultation – the Council offices were closed. This therefore made the consultation unsafe and formal Legal advice was received on the 21st April 2020 to suspend the consultation.
- 2.7 As the lockdown and restrictions on movement and access were eased, the Council offices opened once again to members of the public. This therefore provided the opportunity to begin the consultation process once again with appropriate Covid-19 safeguards in place.
- 2.8 To ensure the new consultation was undertaken safely and successfully all formal notices were updated to include the extra measures below to demonstrate that the County Council took additional steps to ensure consultation, and the opportunity to make any representations, was open to all:
1. As well as being available during normal office hours, the County Council offer an appointment/ slot for the public to view documents (ensuring all Covid-19 measures are applied).

2. Offer to post or e-mail out the information if required to interested parties.

3.0 The Playing Fields (Community Involvement in Disposal Decisions) (Wales) Regulations 2015 ('the Regulations')

3.1 Pursuant to Regulation 5 of the Regulations the County Council is under obligations to comply with certain notice and consultation arrangements before deciding to dispose of a playing field or any part of it. The restrictions imposed as a result of response to the Covid-19 pandemic required additional measures to be put in place to ensure the public has sufficient opportunity to review details of the proposed disposal and for a meaningful consultation to take place. The County Council has exceeded the requirements prescribed by Regulation 5 in terms of minimum timescales for the proposed disposal to be available for inspection by the public.

No.	Section 5 Requirements	Conformance by the County Council
1	Publish a notice ("the notice") on two consecutive weeks in at least one newspaper circulating in the local authority's area.	"The notice", full-page and colour was placed in both the Daily Post and Holyhead & Anglesey Mail for seven (7) consecutive weeks running 12 th October 2020 until 26 th November 2020 – Please see Annex A for proofs
2	The notice to which paragraph (1) refers must – (a) state that the local authority is proposing to dispose of a playing field; (b) inform the public of the place or places and times at which details of the proposed disposal may be inspected, and the period for which the details of the proposed disposal will be available for inspection; and (c) inform the public of their right to make representations to the local authority in relation to the proposed disposal, the means by which they must do so and the date by which representations must be received by the local authority.	Please see Annex B
3	The local authority must make the details of the proposed disposal available for inspection during normal office hours at the local authority's principal office, if	The consultation pack was available at the County Council's Anglesey Business Centre for the duration of the consultation. This was made clear on the notice.

	it has one, and, if reasonably practicable, at one or more places in the local authority's area.	Additionally and because of the Covid-19 pandemic, the advert/ notice gave further options to receive details via Royal Mail or through e-mail should members of the public not wish to attend the Council offices.
4	The local authority must specify a period of at least 6 weeks, starting from the date on which the notice is first published, for which the details of the proposed disposal must be available for inspection in accordance with paragraph	Please see above response
5	The date specified by a local authority by which representations on the proposed disposal must be received by the local authority in accordance with paragraph (2)(c), must be at least 6 weeks after the date on which the notice is first published.	The notice was first published on the 12 th October 2020 in the regional newspaper, the Daily Post and on the County Councils corporate website under the URL www.anglesey.gov.uk/llangefnigolfcourse Representations were welcomed until the 30 th November 2020 which is 49 calendar days or 7 weeks
6	No later than the day on which the notice is first published, the local authority must— (a) display a copy of the notice in at least one place on or near the playing field to which the proposed disposal relates, and in any event at each official entrance to the playing field, for at least 6 weeks; (b) where the local authority has a website, place a copy of the notice on that website for at least 6 weeks; (c) send a copy of the notice to any owner or occupier of land adjoining the playing field;	a) A copy of the notice was displayed at numerous locations across the Site, including the main entrance on the 12 th October 2020. Photographic evidence was taken every week to ensure they remained in situ. Please see Annex C for photographs b) The notice and all consultation material was uploaded onto the County Councils corporate website at 9am on the 12 th October 2020 with a link from the landing page for the duration of the 7 week period. The notice was also relayed via social media a total of 12 times through the consultation Please see Annex D and E for confirmation

	<p>(d) send a copy of the notice and details of the proposed disposal to—</p> <p>(i) any local authority whose area includes any part of, or shares a boundary with any part of, the playing field to which the proposed disposal relates;</p> <p>(ii) the Sports Council for Wales(1);</p> <p>(iii) the National Playing Fields Association(2);</p> <p>(iv) those persons as appear to the local authority to represent the interests of persons in the local authority's area, or in the area of a local authority that shares a boundary with any part of the playing field, who make use of the playing field;</p> <p>(v) anybody whose main aims include preserving—</p> <p>(aa) open spaces throughout Wales; or</p> <p>(bb) play opportunities for children throughout Wales;</p> <p>(vi) such other persons as the local authority considers appropriate.</p>	<p>c) A copy of the notice and all consultation materials in both Welsh and English were sent via Royal Mail Recorded Delivery on 08th October 2020 to all owners/ occupiers of land adjoining the golf course. Please see Annex F for confirmation</p> <p>d) A copy of the notice and all consultation materials in both Welsh and English were sent to the following parties (please see Annex G for confirmation):</p> <ol style="list-style-type: none"> 1. Sports Council for Wales 2. Fields in Trust 3. Môn CF 4. Llangefni Town Council 5. National Centre – Sports Wales 6. Clybiau Plant Cymru 7. Open Spaces Society 8. Early Years Wales 9. Mudiad Meithrin Cymru 10. Young Farmers Club Wales 11. Urdd Gobaith Cymru 12. Play Wales Chwarae Cymru 13. Children's Commissioner Wales 14. Welsh Country Magazine 15. Natural Resources Wales 16. All Community & Town Councils across Anglesey
7	<p>The local authority must provide (on payment if required by a local authority of a reasonable charge) a copy of the details of the proposed disposal to any person from whom the local authority receives a request during the consultation period.</p>	<p>One (1) request was received on the 23rd October 2020 at 11:35 and a copy of the notice and all consultation materials were sent to the individual in English, their preferred language, on the 23rd October 2020 at 12:59. Please see Annex H for copy of details provided by the County Council</p>

4.0 Consultation Comments and the County Council's Response

4.1 Pursuant to Regulation 7 of the Regulations the County Council is required to consider all representations received in relation to the proposed disposal during the consultation period. The County Council received a total of 61 (sixty one) individual engagements with the consultation. Of these, 43 (forty-three) left without completing the response box whilst a further 18 (eighteen) offered some responses. Out of the 18 only fifteen

(15) provided comments and responding to the questions outlined within the consultation documents. Three responses were received by e-mail separately.

4.2 The comments that were received are reproduced (verbatim/ unedited) in the table below along with the County Council's responses to the comments.

4.3 As part of the consultation process the following three options and one key question were consulted upon by the County Council:

- 1. Llangefni Golf Course land and the Ffridd house being sold on the open market to create a new small-holding.**
- 2. That the capital receipt is ring-fenced and reinvested in our leisure facilities to enhance and improve the range of activities they offer.**
- 3. The driving range, practice areas and shop will remain as a golfing facility and open to the public to continue to use.**
- 4. We have completed impact assessments on the positive, neutral and negative effects on Equalities and the Welsh Language. In your opinion, have we missed anything?**

No.	Consultation Comment (Unedited)	Project Manager's Response
1	<p>Don't agree with the first option at all. Last thing Llangefni needs is more houses for non-Welsh speaking people to come here and retire here.</p> <p>Llangefni is on its knees and the town needs investment, leisure opportunities open to all.</p> <p>Retain the golf facilities and pizza café.</p> <p>Thinking of a more appropriate use of the affordable housing land for local people, trying to attract businesses into quality jobs</p>	<p>The proposal being considered is to dispose of the land along with the Ffridd household to create a small-holding. This would bring the Ffridd house-hold back into use as it has been empty since 2017.</p> <p>The driving range is extremely popular and this would remain open. The tenant has also developed an extremely popular pizza shop which is a draw for residents and visitors. Reinvesting in our leisure centre to make it more attractive for users can attract people to the area.</p> <p>The golf driving range and pizza café will be retained. These do not form part of the proposed disposal.</p> <p>The aspect of affordable land for housing and attracting businesses/ quality jobs is unfortunately outside the scope of this consultation.</p>
2	<p>The selling of the golf course is sad but in general there is a decline in golf nationally as i used to be a golf course headgreenkeeper however without this facility in place what's the point of practising on the driving range and with no where to practice the game on the golf course.?</p> <p>If you want my advice with 20 years in golf course construction and maintenance i could consult with you why the golf course is not viable and how it could be viable in the future. Was it run probably by the council or run down to the ground? If I can help in anyway please email me on X@gmail.com for a free consultation and chat on the way forward. I could run the club with no problems but if there is no marketing of the site then its not going to be popular to the golf markets around Sir. Fon.</p>	<p>A number of driving range visitors have advised us that they use the range for two reasons</p> <p>a) to get confident as they begin the game</p> <p>b) to refine their game as they are members elsewhere</p> <p>The driving range provides a sports facility for those who are starting out and who are members elsewhere. It is a unique facility. Through our consultation with the other golf clubs on the island they have all expressed a willingness to work in collaboration with the driving range.</p> <p>The golf course has been an asset managed by the County Council for a number of years until 2015. The resources and capacity was consummate to the requirements of a 9-hole "pay and play facility".</p> <p>The Llangefni Partnership then ran the course until 2018 and following an independent feasibility study, the Llangefni</p>

		Partnership Board unanimously decided that the levels of investment to further develop and maintain the facility were financially unviable.
3	I think the golf course should be sold to create a new small holding. Closing it there will be not much impact. there is plenty of space for children in Llangefni	Comment noted. The review and consideration of other sports, open space and recreational facilities in Llangefni has informed part of the County Council's assessment of the impact of the proposed disposal.
4	I used to enjoy playing golf at this course. I was a beginner and didn't feel confident going to a private facility. I've not played since its closure and feel that this decision is a great disservice to people like myself who have no interest in the other 'sporting activities' you may decide to re-invest in. I would question who undertook your WFG assessment and whether they were actually independent of the decision making process. Indeed, I question whether they understood the impact on the groups most affected, as it seems to be written in order to justify the desired outcome. If they had, they wouldn't have classified some of the matters as positive or neutral, when in actual fact they are clearly negative. You've now allowed the site to go to ruin, which no doubt will be used at a later stage to add further justification as to why it's no longer economically viable to reopen the course.	<p>Whilst accepting that the golf course provided an opportunity to those that perhaps didn't feel confident in playing elsewhere, sufficient provision exists on the Island across all levels/ standards. The numbers using the golf course also declined substantially, with a 56% fall. Through our consultation with the other golf clubs on the Island they have all expressed a willingness to work in collaboration with the driving range.</p> <p>The Well-Being and Future Generations assessment was undertaken by Officers within the Economic Development Unit and the impact of the proposed disposal assessed taking into account the objectives/ priorities set out in the Gwynedd & Anglesey Well-Being Plan 2018. These assessments were reviewed by other Officers in the Council (independent of the process) as well as an external solicitor. Whilst we recognise there are two aspects where there may be a negative impact – on those affected by lack of transport and affordability at other courses. These have been addressed by highlighting there are travel concessions available and that other courses are on the Island and are accessible.</p> <p>The 7 Well-Being Goals were assessed against the Well-Being Plan Priorities. The contents of all the assessments have then been further assessed by other Officers within the County Council completely independent of the process and finally assessed by an external solicitor.</p>

		<p>That the driving range remains open; sufficient provision exists elsewhere on the island for golfers; sufficient play provision exists; sufficient open space provision exists and that any capital receipt will be reinvested into Plas Arthur for a diverse end use. We believe that this mitigates any proposed disposal.</p> <p>Unfortunately, neither the capacity nor resources existed within the County Council to re-open the facility when the Llangefni Partnership came to the decision to no longer manage the golf course. Significant spend was/ is required on the Site and a decision has to be made on its future due to incurring losses averaging £28,000 per annum and a 56% drop in participation figures.</p>
5	n/a	
6	<p>I've visited Anglesey as a tourist my entire life. I probably played 10+ games a year at Llangefni golf course from 2005- closure. I think it's a terrible shame the course is being lost, not only was it a great facility in its own right, but it got me into golf and I now play numerous rounds a year on Anglesey and across Wales/the North West. Without Llangefni I don't think I would have got into golf and would not now visit Wales for the specific purpose of playing.</p>	<p>The golf course as an entity is not financially viable, losing on average £28,000 per annum. This is not sustainable therefore a difficult decision on its future must be taken.</p> <p>The County Council has consulted with the golf courses and whilst some concern was raised they were in agreement that the driving range was a fantastic asset which needs to be maximised. The consensus was that sufficient/ over-provision of golf courses already exists on Anglesey.</p> <p>It should be noted also that the golf course was a discretionary service.</p>
7	Supportive	Comment noted.
8	<p>Given the reduction in public spaces with the fencing off of the school field and the closing of the Dingle, could some of the land be retained as public open space, for local people to exercise children and dogs?</p>	<p>The Council has assessed the impact that a proposed disposal of the Llangefni Golf Course would have against a number of plans and strategies including play, open space, recreation, health and social care and well-being needs of the community. The detail of the outcome of these assessments' forms part of the Consultation Pack made available to the public at the County Council's Anglesey Business Centre. The Joint Local</p>

		<p>Development Plan and Open Space Assessment – Llangefni undertaken by the Joint Planning Policy Unit demonstrates that sufficient green space and recreational amenity land already exists in Llangefni which meets the well-being needs of the community.</p> <p>Any capital receipt from any disposal will be ring fenced to improve the provision at Plas Arthur. Prioritising multi-sport facilities which caters for a more diverse end-user will make it easier for families to play in the same place, ensure year round use and offer the best value for money.</p> <p>The Dingle being closed off will only be a temporary measure due to the recent vandalism and external funding has been secured to repair the areas and improve the overall offering.</p>
9	Supportive	Comment noted.
10	<p>Here are my comments on the 4 points you are consulting on:</p> <p>1. I don't agree with the idea that the land should be put up for sale as a smallholding. We don't need more farmland on the island and it can't be guaranteed how a buyer may treat this land. This is valuable green space which I think the council should be holding onto. There is an opportunity here to have more space for nature which could also be publically accessible and a become intrinsically valued by local people and visitors alike.</p> <p>2. If the land has to be sold then, of course, that capital should be put back into our leisure facilities. However, this large green space could be a great leisure facility in itself.</p> <p>3. I am glad that local golfers will still be able to use the existing facility.</p> <p>4. I think that this is a missed opportunity to take valuable</p>	<p>The outcome of the County Council's impact assessments demonstrate that sufficient green space already exists in Llangefni, be this the Dingle, which will benefit from recently secured external funding or the Lon Las Cefni. Both of these are extremely popular with resident and visitors alike. The Joint Local Development Plan and Open Space Assessment – Llangefni undertaken by the Joint Planning Policy Unit demonstrates that sufficient green space and recreational amenity land already exists in Llangefni which meets the well-being needs of the community.</p> <p>The individual impact assessments undertaken as part of this consultation demonstrates that well-being, health, play, recreation, and broader environmental and health considerations are being at least sufficiently met elsewhere in the Llangefni area.</p> <p>Prioritising multi-sport facilities which caters for a more diverse end-user will make it easier for families to play in the same</p>

	<p>positive action on improving the island in a time of climate and ecological emergency. This land could be planted up with trees to help sequester carbon, creating habitat to support wildlife and also creating further green space for people to spend time in - something which has been highlighted as very important for physical and mental wellbeing during the pandemic.</p> <p>I hope you will consider these points in your decision making process.</p>	<p>place, ensure year round use and offer the best value for money.</p> <p>Comment 3 is noted.</p> <p>The County Council has declared a Climate Emergency and is taking action to reduce our carbon footprint, including becoming plastic free. As per the above, response, our impact assessments demonstrate that sufficient green space already exists in Llangefni, be this the Dingle which will benefit from recently secured external funding or the Lon Las Cefni. Both of these are extremely popular with resident and visitors alike.</p> <p>Ecology and bio-diversity did not form part of the impact assessments.</p>
<p>11</p>	<p>Having read the supporting documents which documents based on evidence the reasoning for the Llangefni Golf Course land and the Ffridd house to be sold on the open market to create a new small-holding, with the capital receipt ring-fenced and reinvested in leisure facilities to enhance and improve the range of activities that they offer and that the driving range, practice areas and shop will remain as a golfing facility and open to the public to continue – Even though I appreciate the reasoning for the above I do however have major concerns with regards to the use and potential re-development of the proposed new small-holding and the associated land into a housing estate/development in future years.</p> <p>This said piece of land has not only an important historic local amenity value ever since it was opened by the Ynys Môn Borough Council in 1983 as a facility for beginner and intermediate golfers, it also provides a natural and healthy established wildlife habitat being very close to the Cefni. To see this lost to potential housing development (post establishment as a small holding) would be very disappointing and damaging to</p>	<p>The Council has assessed the impact that a proposed disposal of the Llangefni Golf Course would have against a number of plans and strategies including play, open space, recreation, health and social care and well-being needs of the community. The detail of the outcome of these assessments' forms part of the Consultation Pack made available to the public at the County Council's Anglesey Business Centre. The Joint Local Development Plan and Open Space Assessment – Llangefni undertaken by the Joint Planning Policy Unit demonstrates that sufficient green space and recreational amenity land already exists in Llangefni which meets the well-being needs of the community.</p> <p>The County Council has consulted with the golf courses and they were in agreement that the driving range was a fantastic asset which needs to be maximised. The consensus was that sufficient/ over-provision of golf courses already exists on Anglesey. The driving range will remain in place and this provides a fantastic facility for beginner and intermediate golfers before advancing to golf course.</p>

	<p>the local landscape and wildlife and would but added pressure on the local infrastructure for examples Schools etc.</p> <p>I appreciate that the site is currently outside the Joint Anglesey and Gwynedd Local Development Plan (2011–2025) however this can and do change.</p> <p>How would Anglesey Council look to safeguard the site from any potential future housing development and ensure it remains as intended a small-holding?</p>	<p>The Joint Local Development Plan is in place until 2026, the land comprising the Site currently sits outside the development boundary, therefore will not be supported for redevelopment at least until 2026 and it is unlikely this would change. Accessibility would also be problematic either through Oriol or Lon Clai.</p> <p>It could be possible to include restrictions on any sale.</p>
12	<p>Community farm, with indoor outdoor play area. Especially as there is nowhere to go if it rains on the island.</p>	<p>Unfortunately the County Council does not, and will not have the capacity to develop and manage a community farm. As outlined within the documents, should any disposal take place, the proposal is that all the capital receipts are ring-fenced and spent on improving the leisure offering at Plas Arthur including rainy day attractions.</p>
13	<p>I would be happier with the idea of blending the course ground with the practice pitch again. However, perhaps for the purpose of somewhere for children and young people to take up leisure time to do some kind of activity. Selling the land would leave the potential for houses to be built there, and so spoil the natural beauty of the area. For housing need, for me the golf course land is not suitable for that. It is necessary to consider other factors when considering what to do with the land, which is why I think the best option for it is to use and invest in the land for the benefit of the community to create some form of recreational facility there.</p>	<p>The golf course as an entity is not financially viable, losing on average £28,000 per annum. There was also a 56% drop in participation figures. This is not sustainable.</p> <p>The County Council has consulted with the golf courses and whilst some concern was raised they were in agreement that the driving range was a fantastic asset which needs to be maximised. The consensus was that sufficient/ over-provision of golf courses already exists on Anglesey.</p> <p>In terms of housing development, the Joint Local Development Plan is in place until 2026, and the Site currently sits outside the development boundary, therefore will not be supported for redevelopment at least until 2026.</p>
14	<p>Think its a great idea. The driving range is what id like, plenty of other courses if I want to do a round of golf. Reinvesting in other leisure is great. Fully support</p>	<p>Comment noted.</p>
15	<p>Turn it into a Mx track</p>	<p>Unfortunately the County Council does not, and will not have the capacity to develop the land into a motocross track/ facility.</p>

		Investing in and prioritising multi-sport facilities which caters for a more diverse end-user will make it easier for families to play in the same place, ensure year round use and offer the best value for money and better meet the leisure and sporting needs of the community.
16	n/a	
17	n/a	
18	the golf course should not be sold. Anglesey relies on tourism for income and even if the golf course itself cannot be shown to be directly profitable it should be considered as part of the overall offer Anglesey provides to a wide variety of tourists with varying tastes. Some of whom may be golfers. Golfers who have wives (or husbands) who spend time shopping or visiting other tourist attractions, possibly with children. And when not playing golf drinking in our pubs and dining at our restaurants. If you take away the golf course you potentially demonstrate to that family that we don't want their business and effectively telling them to visit another destination in the UK which does have a golf course.	<p>The golf course as an entity is not financially viable, losing on average £28,000 per annum. This is not sustainable.</p> <p>The County Council has consulted with the golf courses and whilst some concern was raised they were in agreement that the driving range was a fantastic asset which needs to be maximised. The consensus was that sufficient/ over-provision of golf courses already exists on Anglesey.</p> <p>Llangefni benefits from a number of recreation attractions which encourage visitors and residents alike. This includes the current driving range, the Dingle, Lon Las Cefni and the Town itself.</p> <p>The driving range manned by a PGA professional will remain open to the public and is enjoying investment.</p>
19	<p>Received by e-mail from Sports Wales:</p> <p>Dear Tudur</p> <p>Thank you for your email providing notification of the proposed disposal of Llangefni Golf Course. I confirm we have consulted Fields in Trust, another specialist consultee on the Playing Fields (Community Involvement in Disposal Decisions) (Wales)</p>	<p>Any capital receipt from any disposal will be ring fenced to improve the provision at Plas Arthur. Prioritising multi-sport facilities which caters for a more diverse end-user will make it easier for families to play in the same place, ensure year round use and offer the best value for money.</p> <p>The County Council has consulted with the golf courses and whilst some concern was raised they were in agreement that the driving range was a fantastic asset which needs to be</p>

<p>Regulations 2015, and it agrees and supports the comments below.</p> <p>Sport Wales is the national organisation responsible for developing and promoting sport and physical activity in Wales. We aim to not only improve the level of sports participation at grassroots level but also provide our aspiring athletes with the support required to compete successfully on the world stage.</p> <p>Sport Wales is concerned about the potential impact of the proposed closure on sports participation and the development of aspiring golfers on Anglesey particularly as the course provides an inexpensive means to play golf. However, it is noted that there appears to be sufficient golfing provision on the island which offer pay as you play opportunities not much more expensive than Llangefni; the driving range is being retained and the proceeds of sale are being ring fenced for the benefit of sport through the modernisation and improvement of Plas Arthur.</p> <p>Putting golf aside, Sport Wales would query the potential need to retain the course as a public open space. The supporting impact statement shows that outdoor sport provision in Llangefni exceeds Fields in Trust standards but there might also be a need for a park or natural or semi natural green space as recommended by Fields in Trust`s latest published standards. However, with the availability of the Dingle Nature Reserve measuring 17.5 hectares near the town centre, Sport Wales is satisfied those standards are met too.</p> <p>Overall, with sufficient alternative provision of golfing opportunities on the island, the ring fencing of the proceeds of sale for sport, the sufficiency of open space in the town, Sport Wales has no objection.</p>	<p>maximised. The consensus was that sufficient/ over-provision of golf courses already exists on Anglesey.</p> <p>The Council has assessed the impact that a proposed disposal of the Llangefni Golf Course would have against a number of plans and strategies including play, open space, recreation, health and social care and well-being needs of the community. The detail of the outcome of these assessments forms part of the Consultation Pack made available to the public at the County Council's Anglesey Business Centre. The Joint Local Development Plan and Open Space Assessment – Llangefni undertaken by the Joint Planning Policy Unit demonstrates that sufficient green space and recreational amenity land already exists in Llangefni which meets the well-being needs of the community.</p>
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20	<p>Received by e-mail:</p> <p>It is with regret that I understand that the County Council intends to sell the above as it is a unique resource and sales will create an irrecoverable position. The course offers a nursery for the inexperienced and quite a challenge for experienced golfers. I understand that in these days of reducing the local government budget, the Council cannot continue to fund loss making activity. But in the days of calling for more exercise, especially among youth, is it not smart to sell this special resource? It was intended to give golfers a taste of golf that would eventually develop and join one of the County's golf clubs - and many have done. But membership of these golf clubs, in an age of austerity, is very expensive. I presume that the effort by Cwmni Tref Llangefni to run the place was not a success and I was surprised, during their time at the helm, that there was no attempt to convene a user meeting to promote the enterprise. Is it too late to rethink and try to run the place as a user / volunteer club or as a social enterprise? I am pleased to understand that the exercise area is being retained as it appears to be extremely popular. I wonder if one day it will be profitable enough to sponsor the golf course? But now it's too late if the course has sold out!</p>	<p>The golf course as an entity is not financially viable, losing on average £28,000 per annum. This is not sustainable.</p> <p>The County Council has consulted with the golf courses and they were in agreement that the driving range was a fantastic asset which needs to be maximised. The consensus was that sufficient/ over-provision of golf courses already exists on Anglesey.</p> <p>The driving range manned by a PGA professional will remain open to the public and is enjoying investment.</p> <p>The Council has undertaken an assessment on the impact of the proposed disposal on play opportunities in the area. The outcome of this assessment demonstrates that other options are available – Storws Wen and Trearddur Bay and the driving range will remain open for public use.</p>
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5.0 Reasons and Conclusions

- 5.1 The Council has fully considered the outcome of the consultation exercise and all responses received.
- 5.2 From the comments, six (6) broadly support the proposals, four (4) do not support and the remainder are ambivalent to the proposals but do raise concerns over loss of greenspace or the risk of the land being developed for housing.
- 5.3 Out of the statutory consultees (Para 3.1, Regulation 6), only Sports Wales responded, with none of the other targeted organisations providing a response. Only Menai Bridge Town Council formally responded from the Town & Community Councils and they did not have any comments to make on the proposals.
- 5.4 The consultation period closed on Monday 30th November 2020. Despite this the County Council was prepared to receive late representations and Llanellian Community Council indicated that it would provide its comments by early December 2020. At the date of this report no further representations or comments have been received and in the interests of certainty and concluding the consultation process the County Council is not in a position to consider any further representations.
- 5.5 The concerns identified in the comments which are unsupportive of a proposal to dispose have been addressed as part of the impact assessment exercise. These assessments can be found as part of Annex I. There are a number of factors/ reasons which support the rationale for disposal, these include:
1. That the golf course was making an average loss of £28,000 per annum and this is simply not sustainable
 2. Up until 2014, the participation figures demonstrated a 56% decrease in attendance figures
 3. Sufficient provision exists elsewhere on Anglesey that caters for all levels of the game including entry level
 4. The driving range – which is a unique facility – will remain and a lease agreement is in place with the tenant
 5. Any capital receipt from any disposal will be ring fenced to improve the provision at Plas Arthur.
 6. Prioritising multi-sport facilities which caters for a more diverse end-user will make it easier for families to play in the same place, ensure year round use and offer the best value for money.
- 5.6 Supporting the above reasons in making the decision to dispose is that the Council has assessed the impact that any proposed disposal would have against a number of plans and strategies including open space, play, recreation, health, Welsh language, leisure and social care and well-being needs of the community. Our assessments demonstrate and conclude that any disposal would not have any negative impacts. We recognise that there are two possible negative impacts that will be experienced but these can be mitigated against. The detailed impact assessments can be found in Annex I and the table below outlines the detailed assessments that have been undertaken and their conclusions:

Topic Area	Positive/ Neutral	Negative
Joint Local Development Plan, Open Space Assessment	✓	
Play Sufficiency Assessment	✓	
Future Well-Being of Generations Act	✓	
Local Well-Being Assessment	✓	
Equalities Impact Assessment	✓	
Welsh Language Impact Assessment	✓	
County Councils Leisure Strategy	✓	

5.7 Continuing to support the driving range tenants and ensuring a transformative investment takes place at Plas Arthur can demonstrate this approach was the correct decision.

6.0 Next Steps

6.1 Having undertaken a thorough assessment of the impact that the proposal to dispose of the Site would have on the above strategies, plans and assessments of the area and the recreational value of the Site to the local community in conjunction with a full review and consideration of all responses received following the consultation exercise, the County Council must now decide whether to proceed with the decision to dispose of the Site or for the facility to remain in the Councils portfolio.

6.2 Consistent with previous activities relating to the Golf Course it would be pertinent that any further decisions are also undertaken by the Executive. Furthermore, as the market value of the site exceeds £250,000, any decision on its future must be taken by the Executive as per paragraph 2.5 of the Asset Management Policy and Procedures (AMPP) 2016. In accordance with the Regulations, the Executive must consider all the consultation representations – as set out in paragraph 4.2 of this report – before making a decision.

6.3 Should the Executive decide to proceed with disposing the Llangefni Golf Course there will be further steps required under the Regulations within prescribed timescales. Briefly, these involve preparing a decision report (with copies to be made available for public inspection and on the Council's website and copies also sent to each person who made a representation) together with site, press and website notice requirements similar to those undertaken prior to the consultation for a period of at least 6 weeks. Our external solicitors have advised that they can provide the necessary support for this aspect.

6.4 Should the Executive decide to proceed with a disposal, the Council could begin to market the site and negotiate and agree sale terms with a prospective buyer during the minimum 6 week notice requirement period. The Council could not however proceed to exchange contracts or complete a sale until a period of at least 12 weeks has elapsed from the date on which the notice of the Council's decision was first published in the local press.

7.0 Officer Recommendations

7.1 That the Executive consider the contents of this report and make a decision on the future of the Llangefni Golf Course. The options are to either:

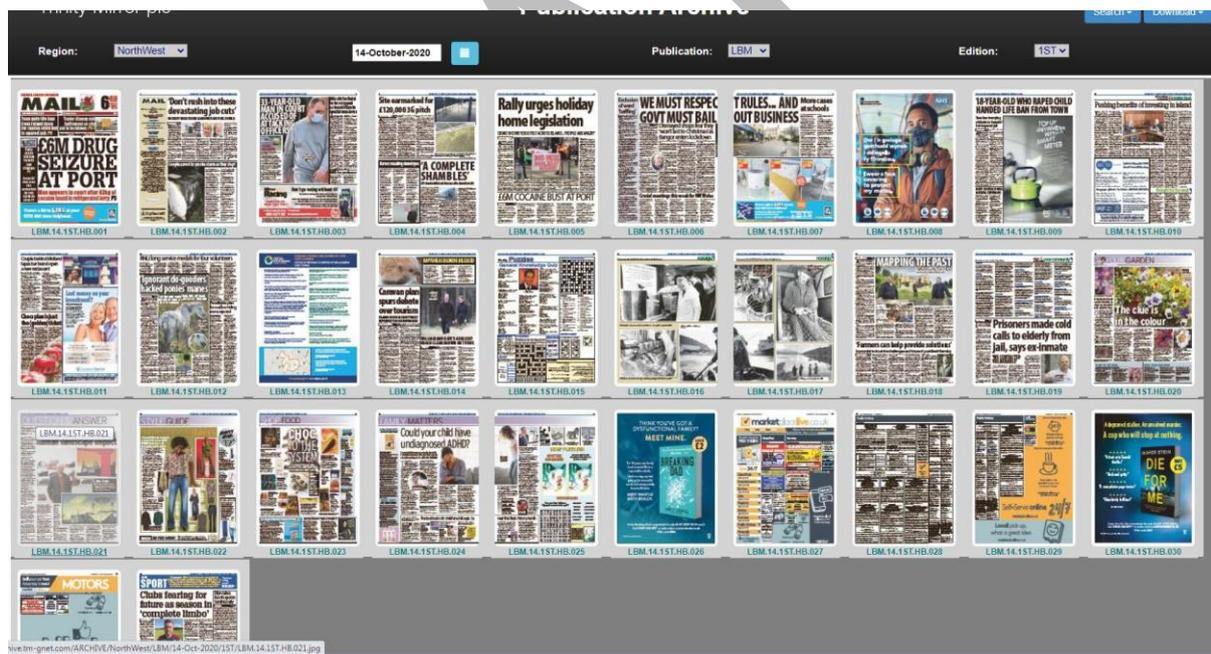
Option 1

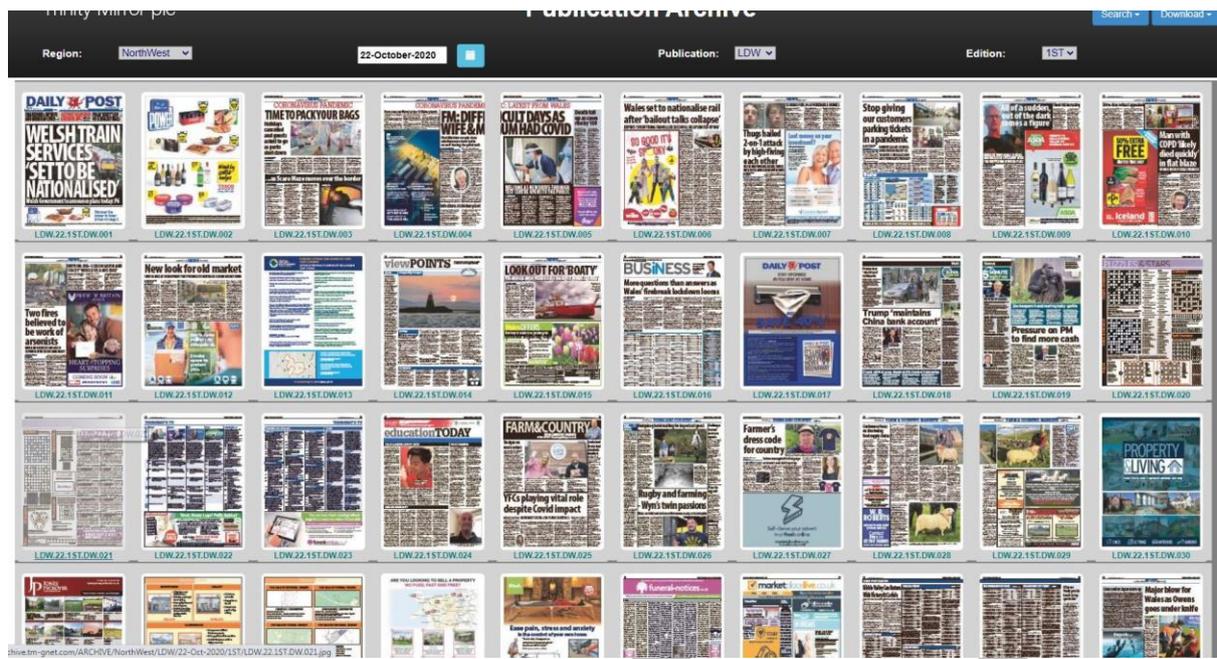
- a) Proceed with the sale and begin to market the Site (Ffridd household and accompanying 42 acres) on the open market for sale;
- b) Undertake a minimum period of 6 weeks notification in the local press of a “Decision Notice” indicating the Council’s decision to dispose; and
- c) Reinvest any capital receipts received from the disposal of the Site into the Plas Arthur leisure facility.

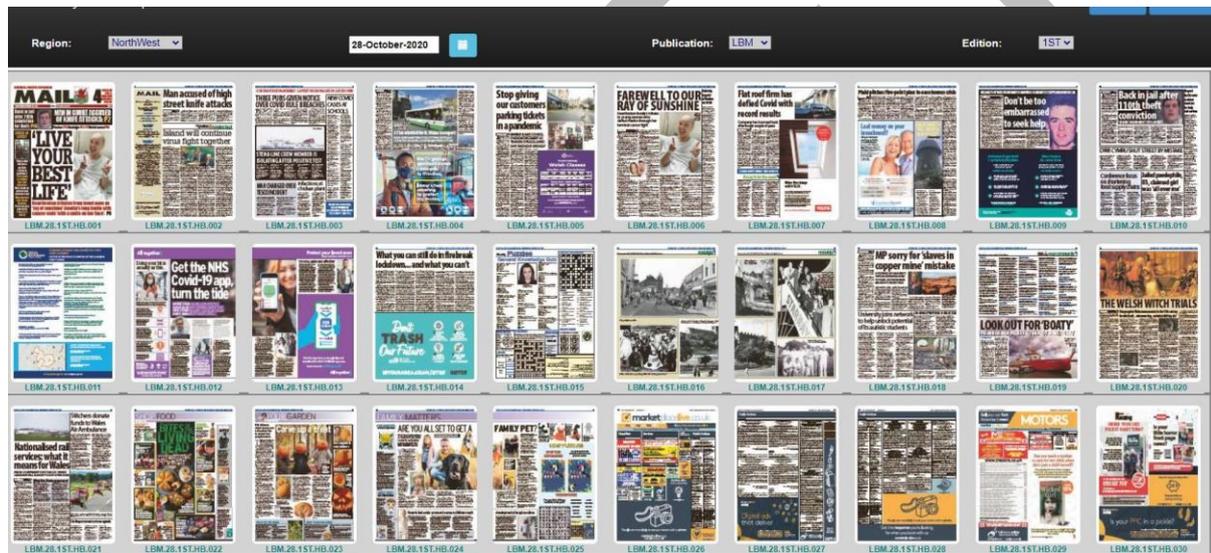
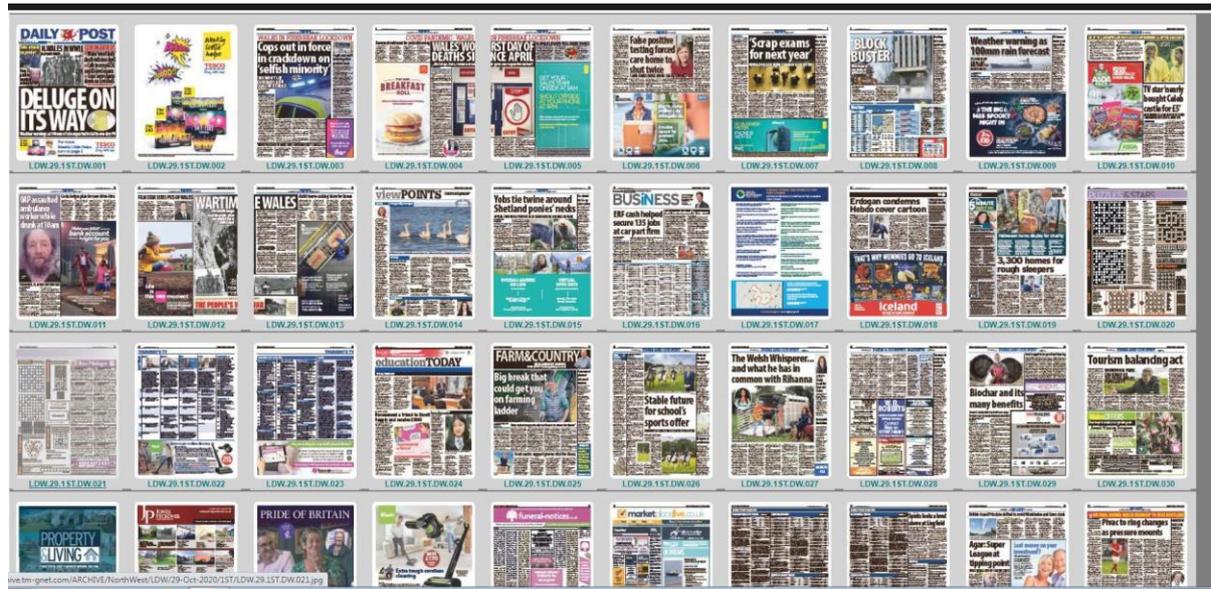
Option 2

To not proceed with the sale, absorb the facility back into the County Council’s asset portfolio. A decision will then be required on what/ if any role it will play.

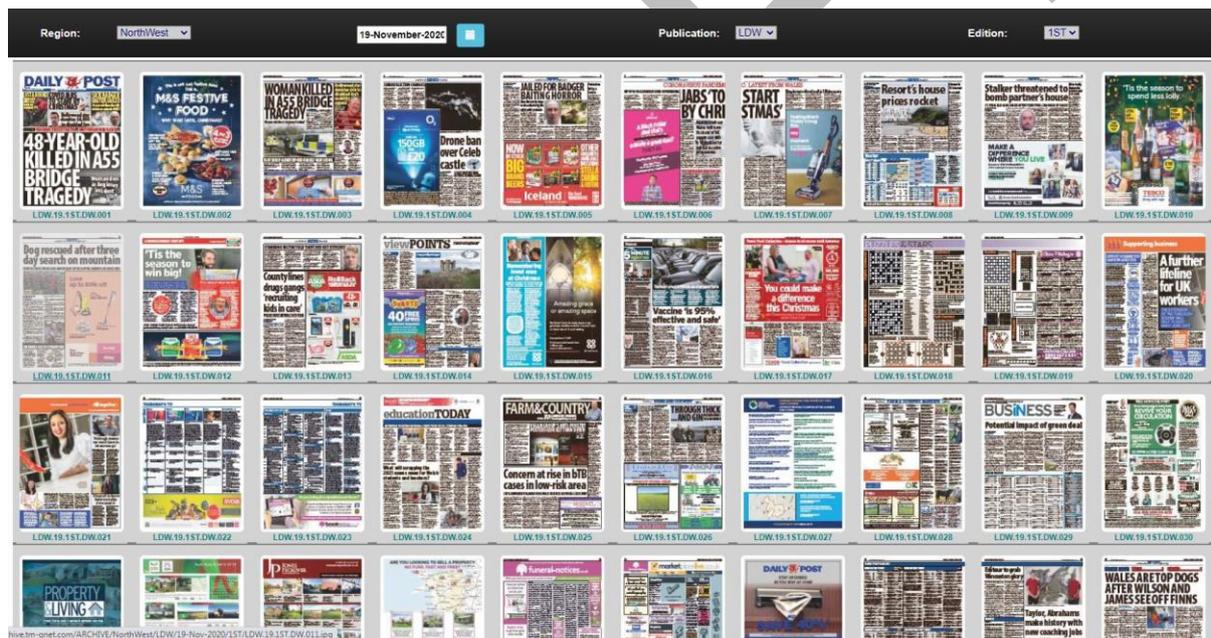
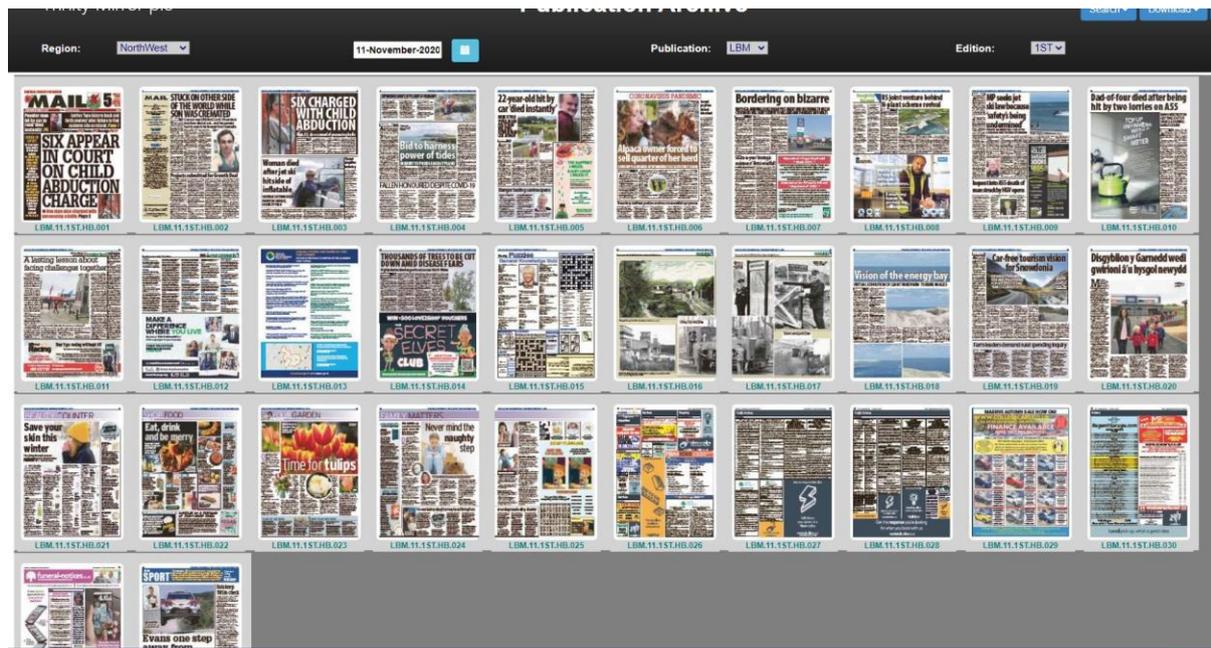
Annex A – Press Adverts of “the Notice”

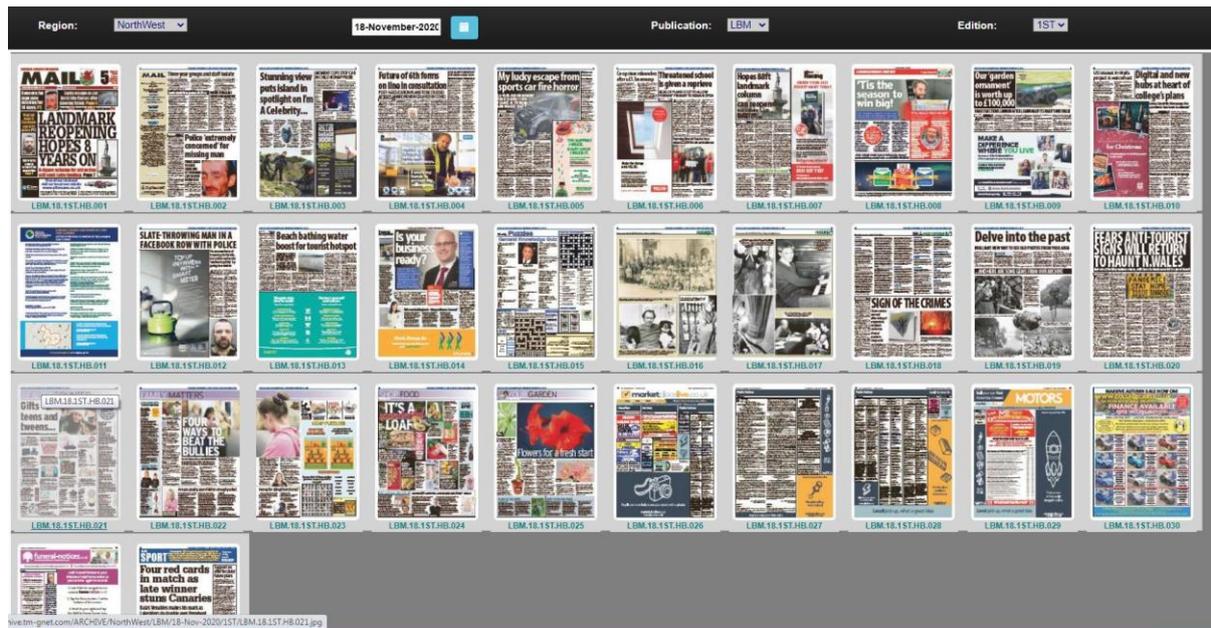












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Region: NorthWest 25-November-2020 Publication: LBM Edition: 1ST

Thumbnail IDs: LBM.25.1ST.HB.001 to LBM.25.1ST.HB.030

Thumbnail 1: TWO ON MURDER CHARGE

Thumbnail 2: Murder accused appear in court

Thumbnail 3: Injured climber sparks seven-hour rescue op

Thumbnail 4: Water hero's medals to fetch £120,000

Thumbnail 5: Stop second home owners voting in Senedd election

Thumbnail 6: Shrewsbury marks 25 years on route

Thumbnail 7: Resort's houses prices rocket

Thumbnail 8: WOMAN KILLED IN A55 BRIDGE TRAGEDY

Thumbnail 9: A further lifeline for UK workers

Thumbnail 10: Determined to safeguard our communities

Thumbnail 11: Next generation of mischief with new Delia a Lull stars

Thumbnail 12: Tributes to player in legendary club side

Thumbnail 13: Call to back reopening of Gwynedd railway line

Thumbnail 14: Golden

Thumbnail 15: Hitting the sweet spot

Thumbnail 16: After dinner

Thumbnail 17: So, we've got 5m people we'd like you to meet

Thumbnail 18: National Lottery support for all 44 Cymru League clubs welcomed

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Annex B – “the Notice”



CYNGOR SIR
YNYSS Môn
ISLE OF ANGLESEY
COUNTY COUNCIL

HYSBYSIAD O FWRIAD I GAEL GWARED AR Y CWRS GOLFF LLANGFNI NOTICE OF PROPOSAL TO DISPOSE OF THE LLANGFNI GOLF COURSE

Rheolwadu Casu Chwarsu (Ymgysylltu Cymunedau & Phenderfyniadau Gwaredu) (Cymru) 2015

RHODDIR I HYSBUDD DIWY HYFN ied Cyngor Sir Ynys Môn yn bertadu cael gwared ar dir y cwrsg golff yn Llangefni.

Hi fydd y llain ymarfer, ardal ymarfer a'r stop yn parhau i fod ar agor i'r cyhoedd.

Hae manylion y gwarediad arberhedd ar gael i'w harchwilio am gyfnod o saith wythnos o ddiwyddiad yr hybysiad hwn yn ystod ortau swyddfa arferol (9yb – 5yh) diwy sprwyntad o fisun llw yn

Caeffan Ffawc Môn, Llangefni, LL77 7XA
(nid yw prif dderbyni yn Swyddfaidd y Cyngor ar agor oherwydd cyfyngiadau yn agl y coronafeirws)

Hae gan y cyhoedd hawl i gyflwyno sylwadau i'r Cyngor Dylid cyflwyno sylwadau yn ysgrifenedig i'r cyfeirir uchod (wedi eu marcio i sylw Tudur Jones) neu onlein diwy www.ynysmon.gov.uk/cwrsggolffllangefni. Bydd unrhyw sylwadau a weir o fisun saith wythnos o ddiwyddiad y rhybudd hwn yn cael eu hysgryd gan y Cyngor. Hae gan ym ddiwyntwr i ystyried sylwadau a dderbymir ar ôl diwyddiad y cyfnod ymgysylltu.

Hae'r holl wybodaeth perthnasol ar gael ar y webl www.ynysmon.gov.uk/cwrsggolffllangefni.

Cyhoedd'r rhybudd o fertad arberhedd y Cyngor Sir i waredu'r dir yn unol â Rheolwadu Casu Chwarsu (Ymgysylltu Cymunedau & Phenderfyniadau Gwaredu) (Cymru) 2015

DYDDIEDIG: 12.10.2020
Bydd yr ymgysylltu hwn yn cau ar: 30.11.2020

I drefnu sprwyntad i weld y dogfenau perthnasol neu eu derbyn trwy e-bost neu bost, cysylltwch a Tudur H. Jones, Rheolwr Proiect – Datblygu Economaidd

The Playing Fields (Community Involvement in Disposal Decisions) (Wales) Regulations 2015

NOTICE IS HEREBY GIVEN that the Isle of Anglesey County Council is proposing to dispose of the land associated with the Llangefni golf course.

The driving range, practice area and shop will remain open to the public.

Details of the proposed disposal is available for inspection for the period of seven weeks from the date of this notice during normal office hours (9am – 5pm) by prior appointment at:

Anglesey Business Centre, Llangefni, LL77 7XA
(The main Council offices are not open as a result of the Coronavirus pandemic)

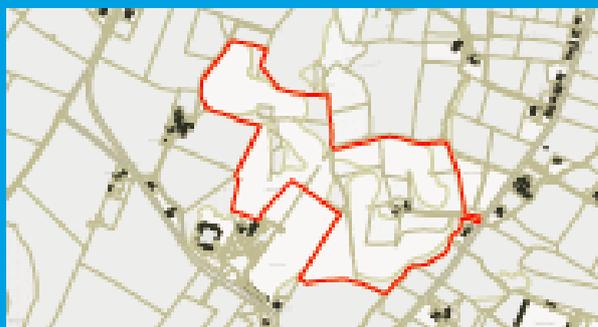
The public has a right to make representations to the Council. Representations should be made in writing to the above address (marked for the attention of Tudur Jones) or online to www.anglesey.gov.uk/llangefnigolfcourse. Any representation made within seven weeks of the date of this notice will be considered by the Council. We have discretion to consider representations received after the end of the consultation period.

All relevant information can also be found online at www.anglesey.gov.uk/llangefnigolfcourse

Notice of the County Council's proposal to dispose of the land is published in accordance with The Playing Fields (Community Involvement in Disposal Decisions) (Wales) Regulations 2015

DATED: 12.10.2020
This consultation will end: 30.11.2020

To arrange an appointment to view the relevant documents or to receive them via e-mail or post please contact Tudur H. Jones Project Manager – Economic Development



AM FWY O WYBODAETH YNGHYLOHYR
UCHOD, DYLBCH GYSYLLTU Â'R CYNGOR AR:

tudur.jones@ynysmon.gov.uk
neu 01248 753 435

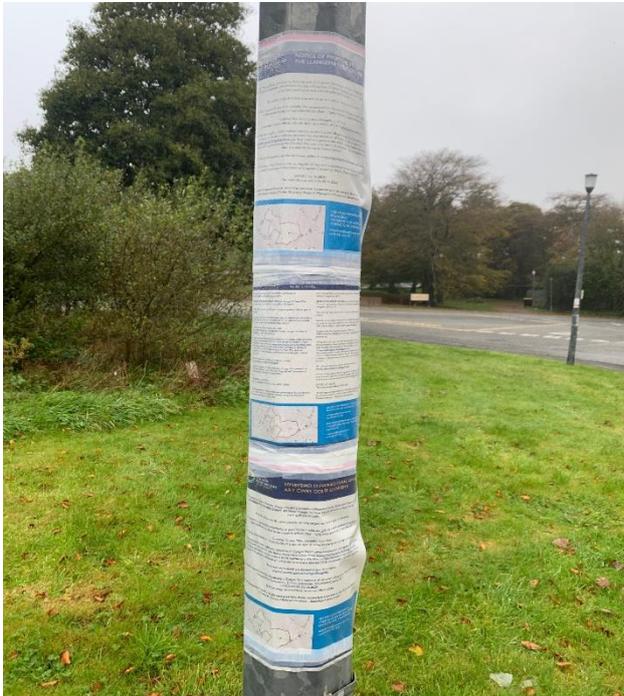
FOR MORE INFORMATION REGARDING
THE ABOVE YOU SHOULD CONTACT THE
COUNCIL AT:

tudur.jones@anglesey.gov.uk
or 01 248 753 435

www.ynysmon.gov.uk www.anglesey.gov.uk

Annex C – Site Pictures

Additional photos were taken on 21st and 29th October and 05th, 11th and 26th November 2020 – Main Entrance, Driving Range Entrance and General Site Location

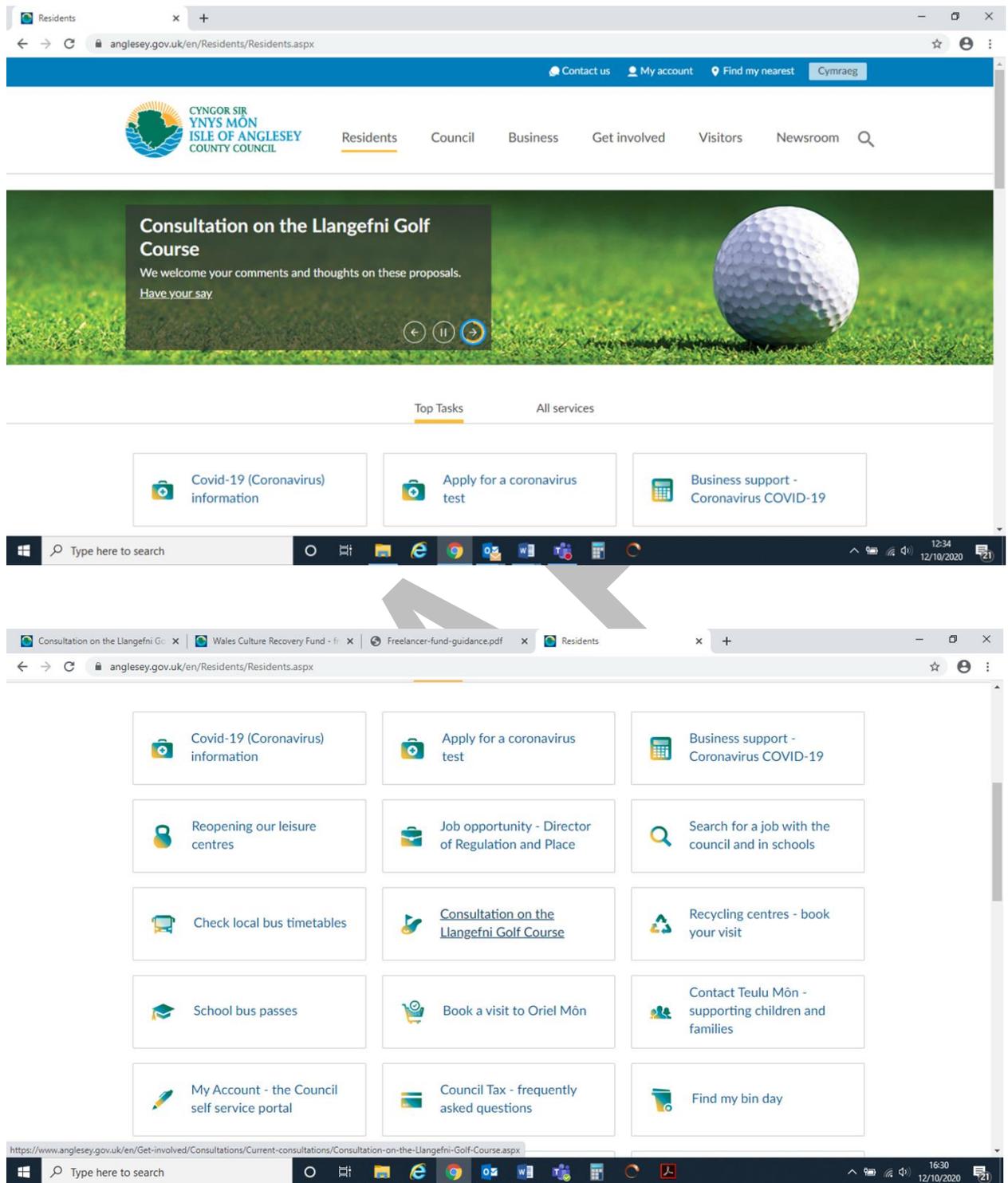


October 12th 2020



November 30th 2020

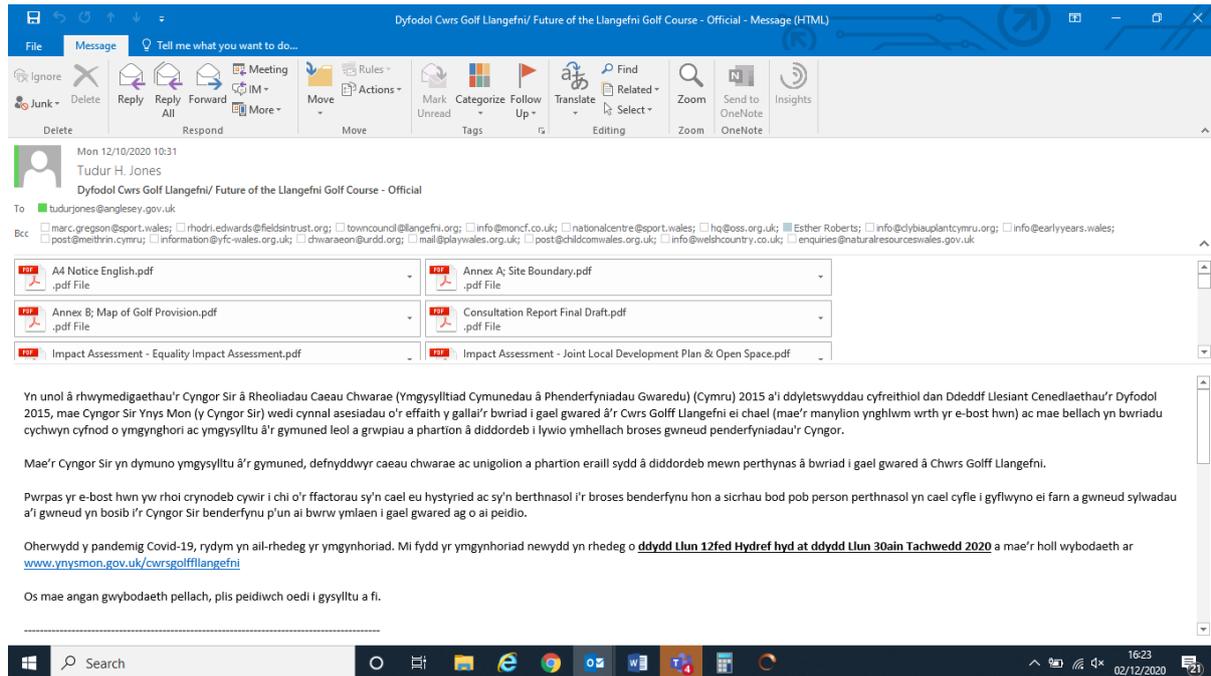
Annex D – County Council Corporate Website



Annex F – Proof of Recorded Delivery Postage



Annex G – E-Mail Sent to Statutory Consultees



Annex H – E-Mail Sent as Requested

The screenshot shows an Outlook email window titled "RE: Llangefni Golf Course - Message (HTML)". The interface includes a ribbon with various actions like Ignore, Delete, Reply, Forward, Meeting, IM, Move, Actions, Mark Unread, Categorize, Follow Up, Translate, Find, Related, Select, Zoom, Send to OneNote, and Insights. The email header shows it was sent on "Fri 23/10/2020 12:59" from Tudur H. Jones to a redacted recipient. The email contains nine PDF attachments:

- A4 Notice English.pdf
- Annex A; Site Boundary.pdf
- Annex B; Map of Golf Provision.pdf
- Consultation Report Final Draft.pdf
- Impact Assessment - Equality Impact Assessment.pdf
- Impact Assessment - Joint Local Development Plan & Open Space.pdf
- Impact Assessment - Leisure Strategy.pdf
- Impact Assessment - Play Sufficiency Main Report.pdf
- Impact Assessment - Play Sufficiency Sports Development.pdf

The body of the email contains the following text:

Hi Nora,

As requested – please find all documents in English.

If after you've read the information and you'd like to take part in the consultation, the link is www.anglesey.gov.uk/llangefnigolfcourse

Please let me know if you require anything further.

Thanks
Tudur

From: N [redacted]
Sent: 23 October 2020 12:45
To: Tudur H. Jones <TudurJones@ynysmon.gov.uk>
Subject: RE: Llangefni Golf Course

At the bottom of the screenshot, a Windows taskbar is visible with the search bar and several application icons. The system tray shows the time as 16:24 on 02/12/2020.

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Annex I – Impact Assessments

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ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Corporate Scrutiny Committee
Date:	8 th March, 2021
Subject:	Corporate Scrutiny Committee Forward Work Programme
Purpose of Report:	Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2020/21
Scrutiny Chair:	Cllr Aled Morris Jones
Portfolio Holder(s):	Not applicable
Head of Service:	Lynn Ball, Head of Function (Council Business) / Monitoring Officer
Report Author:	Anwen Davies, Scrutiny Manager
Tel:	01248 752578
Email:	AnwenDavies@ynysmon.gov.uk
Local Members:	Applicable to all Scrutiny Members

25

1 - Recommendation/s
<p>The Committee is requested to:</p> <p>R1 agree the current version of the forward work programme for 2020/21</p> <p>R2 note progress thus far in implementing the forward work programme.</p>

2 – Link to Council Plan / Other Corporate Priorities
<p>Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the 2017/2022 Council Plan and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council’s improvement priorities.</p>

3 – Guiding Principles for Scrutiny Members
<p>To assist Members when scrutinising the topic:-</p> <p>3.1 Impact the matter has on individuals and communities [focus on customer/citizen]</p> <p>3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]</p> <p>3.3 A look at any risks [focus on risk]</p> <p>3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]</p> <p>3.5 Looking at plans and proposals from a perspective of:</p> <ul style="list-style-type: none"> • Long term • Prevention • Integration • Collaboration • Involvement <p>[focus on wellbeing]</p>

4 - Key Scrutiny Questions

5 – Background / Context

1. Background

1.1 Effective work programming is the bedrock of an effective local government scrutiny function¹. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:

- i. Challenge around prioritising work streams
- ii. Need for a member-led approach and interface with officers.

1.2 Basic principles of good work programming²

- Work programming should not be a “start-stop” process
- Complementary work programmes for separate scrutiny committees
- Balance between different methods of work
- An effective process for reporting / escalating issues to the Executive
- Input and views of internal stakeholders
- Close working with the Executive
- Links with the Annual Scrutiny Report (evaluation and improvement tool).

2. Local context

2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Senior Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:

- Strategic aspects
- Citizen / other stakeholder engagement and outcomes
- Priorities of the 2017/2022 Council Plan and transformation projects
- Risks and the work of inspection and regulation
- Matters on the forward work programme of the Executive.

Outcome: rolling work programmes for scrutiny committees which are aligned with corporate priorities.

2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is

¹ A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

² A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

considered an important vehicle to oversee these programmes and jointly negotiate priorities.

2.3 **“Whole council” approach to Scrutiny:** our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority’s governance arrangements:

- i. Supports robust and effective decision-making
- ii. Makes a tangible contribution to the Council’s improvement priorities
- iii. Continues to evolve

2.4 **Impact of the current Emergency on the Committee’s Work Programme**

The current period (**managing the emergency response to the Pandemic, the Recovery Period and gradually returning to the New Norm**) are extremely challenging periods for the Council and every other public organisation throughout Wales as we continue to face the challenges of the Covid-19 emergency and it is inevitable that this will impact on the Committee’s work programme. As a result, the Council has changed its way of working as a result of the global health emergency. During an emergency period, governance and accountability are of key importance.

The Centre for Public Scrutiny proposes a specific scrutiny model as a result of the pandemic, which in conjunction with the Council’s Committee Strategy provides a structure to inform the Committee’s work programme. A summary is provided below:

- i. Focus on a smaller number of key issues around “life and limb” aspects of local people’s lives
- ii. Maintain a “watching brief” over Council services, performance and financial matters
- iii. **Specific elements of the Scrutiny Model**
 - Overview of the Council’s response to Covid-19
 - Specific overview of *life and limb* matters (social care legislation, safeguarding children and adults; public health)
 - Continued overview of the Council’s financial matters
 - Act as a conduit for community experiences.

3. **Issues for consideration**

3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2020/21 work programme is attached as **APPENDIX 1** to this report for reference and includes changes made to the work programme since the Committee last considered the document.³

3.2 Where appropriate, items may be added to the Committee’s forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria:

³ Meeting of the Corporate Scrutiny Committee convened on 17th November, 2020

- the Council's strategic objectives and priorities (as outlined in the Council Plan 2017/2022)
- the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

6 – Equality Impact Assessment [including impacts on the Welsh Language]

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

7 – Financial Implications

Not applicable.

8 – Appendices:

Corporate Scrutiny Committee Forward Work Programme 2020/21

9 - Background papers (please contact the author of the Report for any further information):

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW

ITEMS SCHEDULED FOR SCRUTINY → SEPTEMBER 2020 – APRIL, 2021
[Version dated 24/02/21]

Note for Stakeholders and the Public:

A [Protocol for Public Speaking at Scrutiny Committees](#) has been published by the Council.

Should you wish to speak on any specific item at a Scrutiny Committee then you should register your interest by submitting a written request using the form available as soon as possible and at least 3 clear working days prior to the specific Committee meeting. You can access information about the meeting and which items being discussed by reading this Forward Work Programme. Contact the Scrutiny Manager if you have any queries

[\[AnwenDavies@ynysmon.gov.uk\]](mailto:AnwenDavies@ynysmon.gov.uk)

CORPORATE SCRUTINY COMMITTEE	PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE
September, 2020 (14/09/20)	September, 2020 (21/09/20)
Scrutiny of the Council's Response to Covid-19 Emergency (including the financial impact)	Public Services Board Annual Report 2019/20
Committee Forward Work Programme for 2020/21	Scrutiny of Partnership Aspects: Council's Response to Covid-19 Emergency
	Committee Forward Work Programme for 2020/21
September, 2020 (22/09/20)	
Social Services Improvement Plan Progress Report and Social Services Improvement Panel Progress Report	
Annual Report of the Statutory Director of Social Services 2019/20	
October, 2020 (20/10/20)	October, 2020 (22/10/20)
Corporate Preventative Strategy	Schools Progress Review Panel Progress Report
Annual Performance Report 2019/20	Community Safety Partnership Annual Report: 2019/20
Committee Forward Work Programme for 2020/21	Green Waste Collection Fees
	Committee Forward Work Programme for 2020/21
November, 2020 (02/11/20) (Meeting cancelled)	November, 2020 (10/11/20)
	Public Services Board- scrutiny of governance arrangements
	Governance Arrangement 2 - North Wales Economic Ambition Board
	Annual Report: Regional Partnership Board (Part 9: Health and Social Services)
	Pooled Budgets (Learning Disabilities)
	Committee Forward Work Programme for 2020/21

CORPORATE SCRUTINY COMMITTEE	PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE
November, 2020 (17/11/20) [Q2]	
Monitoring Performance: Corporate Scorecard Q2: 2020/21	
Annual Delivery Plan 2020/21	
Finance Scrutiny Panel Progress Report	
Committee Forward Work Programme for 2020/21	
December, 2020 (10/12/2020)	
Schools' Modernisation Programme – Llangefni area (Y Graig & Talwrn)	
December, 2020 (17/12/2020)	
Schools' Modernisation Programme – Llangefni area (Corn Hir & Bodffordd)	
January, 2021 – Cancelled	January, 2021 (19/01/21)- Cancelled
February, 2021 (16/02/21) [budget 2021/22]	February, 2021 (09/02/21)
Final Draft Budget Proposals 2021/22	GwE Progress Report 2020/21: supporting schools during Covid 19 pandemic
Finance Scrutiny Panel Progress Report	Estyn: Local authority and regional consortia support for schools and PRUs in response to COVID-19
Committee Forward Work Programme for 2020/21	Supplementary Planning Guidance – Accommodation and Facilities
	Committee Forward Work Programme for 2020/21
March, 2021 (08/03/21)	March, 2021 (11/03/21)
Social Services Improvement Plan Progress Report and Social Services Improvement Panel Progress Report	Public Services Board - scrutiny of progress on delivery of the Well-being Plan
Housing Revenue Account Business Plan	Equality Annual Report 2020/21
Monitoring Performance: Corporate Scorecard Q3: 2020/21	Climate Change (to be confirmed)
Llangefni Golf Course	North Wales Safeguarding Board Annual Report 2019/20
Committee Forward Work Programme for 2020/21	Committee Forward Work Programme for 2020/21
April, 2021 (12/04/21)	April, 2021 (14/04/21)
Council's Response to Covid-19 - matters to follow up at the request of the Corporate Scrutiny Committee (14/09/2020): <ul style="list-style-type: none"> Wellbeing of Council staff and communities Monitoring the effectiveness of the Track and Trace system 	Update: Gwynedd and Anglesey Additional Learning Needs and Inclusion Partnership
Committee Forward Work Programme for 2020/21	Committee Forward Work Programme for 2020/21

Items to be scheduled:

Transformation of Learning Disabilities Day Opportunities

Schools' Modernisation Programme- Seiriol / Amlwch areas

Asset Management / Smallholdings Plan

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